

Reading Area Water Authority Utility Bill Now Includes Trash and Recycling



June 2013

The first Utility Bill received during the 1st week of May, included trash and recycling bills for the months of January through April 2013.

The second Utility Bill will be sent in June, this is for the month of May.
The third Utility Bill will be sent in July, this is for the month of June; and so on

The Trash bill, previously Quarterly is now billed Monthly
The Recycling Bill previously Annually is now billed Monthly

QUESTIONS

ALL Missed Trash and Recycling scheduled pick up questions as well as other service questions will continue to go through the City of Reading Customer Service Center.
1-877-727-3234

ALL Billing Questions
Call RAWA at (610) 406-6300 Press Option 1
Email RAWA at info@readingareawater.com

COLLECTIONS

If your account is in collections with the City of Reading PRIOR to May 2013, you will need to contact the City of Reading Collection Agent-Portnoff Law Office at:
1-866-211-9466 or info@portnoffonline.com

Any bills that are delinquent AFTER May 2013, will be referred to the Authority Collection Agent, Accounts Recovery Bureau.

NEW OWNER

All New Owner Information will need to be submitted to the RAWA, this includes Certification/Sale of Properties as well as Sheriff Sales, Tax Sales etc.

SENIOR CITIZEN DISCOUNT

The senior citizen discount will not be applied to the monthly bill. You must contact the City of Reading Customer Service Center to discuss.
1-877-727-3234

TRASH SERVICES

If a customer does not want trash services provided through the City of Reading and obtains a private hauler they must contact the City of Reading Customer Services Center at 1-877-727-3234.

PAYMENTS

There are now 5 ways to make payments to your account.

1. You can mail your payment to our lockbox
READING AREA WATER AUTHORITY
PO BOX 3315
LANCASTER PA 17604
2. You can make payments online www.ReadingAreaWater.com
3. You can make payments over the phone with Xpress Bill Pay at (800) 720-6847 (\$3 charge per transaction)
4. You can pay by CHECK to the Fulton Bank Locations listed below
5. You can now make CASH payments at the Money Gram locations listed below (\$1.50 charge per transaction)

A Payment Information Sheet was sent as an insert in the latest Utility Bill, for anyone who did not receive this sheet it is also located on our website. www.ReadingAreaWater.com