

CR-05 - Goals and Outcomes

Progress the jurisdiction has made in carrying out its strategic plan and its action plan. 91.520(a)

This could be an overview that includes major initiatives and highlights that were proposed and executed throughout the program year.

CDBG

The ADA Curb Ramps Project (PY2018, PY2019, PY2020) \$592,687.34 was spent on the activity. 108 curb ramps have been installed. There are 16,207 disabled persons that reside in the City who benefit from the installation of the ramps.

The Special Economic Development Activity issued 44 forgivable loans to small businesses impacted by the COVID-19 outbreak totalling \$312,500. The average loan size was \$7,102. At least 44 jobs were retained by the businesses. The percentages of Persons of Color and Women Owned Businesses served are 93% and 64% respectively. Businesses types included cafes, hair salons, professional service providers, and retailshops

The Microenterprise Assistance Activity issued 59 forgivable loans to microenterprises impacted by the COVID-19 outbreak totalling \$295,000. Each microenterprise had a service area that contained at least 51% low and moderate income level persons. The average loan size is \$5,000. The percentages of Persons of Color and Women-Owned Businesses served are 97% and 42% respectively. Microenterprises types included auto shoops, barbershops, daycares, small grocery shops.

ESG

The Opportunity House spent \$98,898.50 in ESG funding serving 291 homeless persons in 2020

HOME

3 CHDO Set Aside Residential Acquisition, Rehab, Resale projects undertaken totaling \$174,883.99

5 Homeownership Assistance projects totaling \$100,491

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2 Rental Rehab's projects undertaken totaling \$65,268.95

20 Tenant Based Rental Assistance TBRA's activities completed totaling \$76,194.50

Comparison of the proposed versus actual outcomes for each outcome measure submitted with the consolidated plan and explain, if applicable, why progress was not made toward meeting goals and objectives. 91.520(g)

Categories, priority levels, funding sources and amounts, outcomes/objectives, goal outcome indicators, units of measure, targets, actual outcomes/outputs, and percentage completed for each of the grantee's program year goals.

Goal	Category	Source / Amount	Indicator	Unit of Measure	Expected – Strategic Plan	Actual – Strategic Plan	Percent Complete	Expected – Program Year	Actual – Program Year	Percent Complete
Code Enforcement	Code Enforcement	CDBG: \$	Other	Other	43930	13862	31.55%	8786	3815	43.42%
Commercial Facade Improvement	Non-Housing Community Development	CDBG: \$	Facade treatment/business building rehabilitation	Business	10	0	0.00%	2	0	0.00%
Demolition	Demolition of Deteriorated Buildings	CDBG: \$	Buildings Demolished	Buildings	40	9	22.50%	8	6	75.00%
Homebuyer Assistance	Affordable Housing	HOME: \$	Direct Financial Assistance to Homebuyers	Households Assisted	60	33	55.00%	3	20	666.67%

Homelessness Prevention	Homeless	ESG: \$ / CDBG-CV: \$ / ESG-CV: \$	Homelessness Prevention	Persons Assisted	1900	740	38.95%	380	419	110.26%
Housing rehabilitation	Affordable Housing	CDBG: \$ / HOME: \$	Public service activities other than Low/Moderate Income Housing Benefit	Persons Assisted	0	0				
Housing rehabilitation	Affordable Housing	CDBG: \$ / HOME: \$	Homeowner Housing Rehabilitated	Household Housing Unit	165	33	20.00%	33	11	33.33%
Microenterprise Technical Assistance	Non-Housing Community Development	CDBG: \$	Businesses assisted	Businesses Assisted	40	36	90.00%	8	5	62.50%
Public Facility or Infrastructure Activity	Non-Housing Community Development	CDBG: \$	Public Facility or Infrastructure Activities other than Low/Moderate Income Housing Benefit	Persons Assisted	145000	439162	302.87%	183198	187351	102.27%
Public Services	Affordable Housing Homeless Non-Housing Community Development	CDBG: \$	Public service activities other than Low/Moderate Income Housing Benefit	Persons Assisted	271730	109442	40.28%	54346	162999	299.93%

Public Services	Affordable Housing Homeless Non-Housing Community Development	CDBG: \$	Homeless Person Overnight Shelter	Persons Assisted	385	351	91.17%	0	2	
Rental Housing	Affordable Housing	HOME: \$	Rental units constructed	Household Housing Unit	15	0	0.00%	3	0	0.00%
Rental Housing	Affordable Housing	HOME: \$	Rental units rehabilitated	Household Housing Unit	5	5	100.00%	1	2	200.00%
Shelter Operations		ESG: \$	Homeless Person Overnight Shelter	Persons Assisted	1640	642	39.15%	328	291	88.72%

Table 1 - Accomplishments – Program Year & Strategic Plan to Date

Assess how the jurisdiction's use of funds, particularly CDBG, addresses the priorities and specific objectives identified in the plan, giving special attention to the highest priority activities identified.

The use of CDBG* ESG and HOME** funds in 2020 to address Action Plan priorities and objectives

*See the CDBG drawdown table for further details.

**See the HOME drawdown table for further details.

Code Enforcement - CDBG

- Building and Trades – 1,551 code inspections were conducted by the Building and Trade Officials. Code improvements were made by the property owner.
- PMI – 2,264 code enforcement inspections were conducted by the Property Maintenance Inspectors. The code corrections were made by the

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property owner.

Demolition - CDBG

- 3 building demolitions were completed in 2020. Two demolition contracts have been awarded and the work is scheduled to be completed in 2021.

Homebuyer Assistance

- HOME - 5 HOME funded homebuyer assistance activities were undertaken in 2020

Homeless Prevention

- CDBG - 1,054 persons were assisted to prevent homelessness.
- Human Relations Commission Homeless Prevention Activity
- Human Relations Commission Landlord-Tenant Mediation Activity
- ESG - 128 persons were assisted to prevent homelessness.

Homeless Shelter

- ESG - 291 persons were provided emergency shelter services in 2020.

Housing Rehabilitation

- CDBG – 5 Major System Rehab Projects were completed in 2020.
- HOME - 8 Rehabilitation projects were undertaken completed in 2020.

Micro-enterprise Technical Assistance - CDBG

- 3 new (and 2 from 2019) low and moderate-income level micro-businesses were provided with technical assistance in 2020.

New Housing Construction

- HOME – 0 new housing units were constructed in 2020

Public Facility and Improvements - CDBG

- 5 parks and playgrounds were renovated
- 1 trail design services project was undertaken

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- 108 Curb Ramps were installed on City sidewalks
- 2 fire pumper apparatuses were delivered

Public Services - CDBG

- Berks Coalition to End Home Homelessness (homeless and at risk of homeless) 40 persons served
- Claire of Assisi House (post-incarceration essential services) 19 persons served
- Community Policing Program (crime prevention) 53,205 persons reside in the activity's service area
- Family Promise (homeless and at risk of homelessness) 283 persons served
- Human Relations Commission (fair housing) 485 persons served
- Olivet Boys and Girls Club (youth services) 200 persons served

CR-10 - Racial and Ethnic composition of families assisted

Describe the families assisted (including the racial and ethnic status of families assisted).

91.520(a)

	CDBG	HOME	ESG
White	58,589	0	290
Black or African American	8,706	0	103
Asian	84	0	1
American Indian or American Native	514	0	9
Native Hawaiian or Other Pacific Islander	19	0	0
Total	67,912	0	403
Hispanic	39,571	0	197
Not Hispanic	47,466	0	218

Table 2 – Table of assistance to racial and ethnic populations by source of funds

Narrative

Additional Racial Categories:

American Indian/Alaskan Native & White - 15 (CDBG)

Black/African American & White - 114 (CDBG)

Asian & White - 4 (CDBG)

Amer. Indian/Alaskan Native & Black/African Amer. - 10 (CDBG)

Other multi-racial - 18,982 (CDBG)

Other: Multiple Races - 6 persons (ESG)

Other multi-racial - 2 (HOME)

CR-15 - Resources and Investments 91.520(a)

Identify the resources made available

Source of Funds	Source	Resources Made Available	Amount Expended During Program Year
CDBG	public - federal	2,570,005	2,418,352
HOME	public - federal	1,014,906	577,578
ESG	public - federal	220,956	158,726

Table 3 - Resources Made Available

Narrative

Identify the geographic distribution and location of investments

Target Area	Planned Percentage of Allocation	Actual Percentage of Allocation	Narrative Description
CDBG Codes Enforcement Area	12	6	
City of Reading - Citywide	48	31	
Community Policing	9	6	

Table 4 – Identify the geographic distribution and location of investments

Narrative

ESG and HOME funding are not included in the above percentages. The majority of the CDBG funded activities have an impact on the entire City rather than on just a specific neighborhood

Leveraging

Explain how federal funds leveraged additional resources (private, state and local funds), including a description of how matching requirements were satisfied, as well as how any publicly owned land or property located within the jurisdiction that were used to address the needs identified in the plan.

The City's ESG sub-recipients used a combination of private donations, State funding (Pennsylvania Homeless Assistance Program), and funding from the City of Reading as matching funds for the program. A dollar for dollar match is required for the ESG program, but many sub-recipients exceed the required match.

HOME - The City of Reading was determined to be in severe fiscal distress therefore received a 100 percent reduction of match. At least 36 percent of City families are impoverished and the per capita income rate was less than \$23,228.

The City currently owns buildings at 5th and Penn Streets. The project has utilized CDBG, BEDI, and Section 108 Loan funds for a special economic development low mod job creation activity. The City is currently in the process of finding a developer.

CDBG funds have also been used for City owned park and playground rehabilitation projects. The facilities provide youth recreational services which are identified as a priority need in the Action Plan

Fiscal Year Summary – HOME Match	
1. Excess match from prior Federal fiscal year	0
2. Match contributed during current Federal fiscal year	0
3. Total match available for current Federal fiscal year (Line 1 plus Line 2)	0

Fiscal Year Summary – HOME Match	
4. Match liability for current Federal fiscal year	0
5. Excess match carried over to next Federal fiscal year (Line 3 minus Line 4)	0

Table 5 – Fiscal Year Summary - HOME Match Report

Minority Business Enterprises and Women Business Enterprises – Indicate the number and dollar value of contracts for HOME projects completed during the reporting period

	Total	Minority Business Enterprises				White Non-Hispanic
		Alaskan Native or American Indian	Asian or Pacific Islander	Black Non-Hispanic	Hispanic	
Contracts						
Dollar Amount	0	0	0	0	0	0
Number	0	0	0	0	0	0
Sub-Contracts						
Number	0	0	0	0	0	0
Dollar Amount	266,026	0	0	0	0	266,026
	Total	Women Business Enterprises	Male			
Contracts						
Dollar Amount	266,026	266,026	0			
Number	2	2	0			
Sub-Contracts						
Number	0	0	0			
Dollar Amount	0	0	0			

Table 8 - Minority Business and Women Business Enterprises

Minority Owners of Rental Property – Indicate the number of HOME assisted rental property owners and the total amount of HOME funds in these rental properties assisted

	Total	Minority Property Owners				White Non-Hispanic
		Alaskan Native or American Indian	Asian or Pacific Islander	Black Non-Hispanic	Hispanic	
Number	0	0	0	0	0	0
Dollar Amount	0	0	0	0	0	0

Table 9 – Minority Owners of Rental Property

Relocation and Real Property Acquisition – Indicate the number of persons displaced, the cost of relocation payments, the number of parcels acquired, and the cost of acquisition						
Parcels Acquired		0		0		
Businesses Displaced		0		0		
Nonprofit Organizations Displaced		0		0		
Households Temporarily Relocated, not Displaced		0		0		
Households Displaced	Total	Minority Property Enterprises				White Non-Hispanic
		Alaskan Native or American Indian	Asian or Pacific Islander	Black Non-Hispanic	Hispanic	
Number	0	0	0	0	0	0
Cost	0	0	0	0	0	0

Table 10 – Relocation and Real Property Acquisition

CR-20 - Affordable Housing 91.520(b)

Evaluation of the jurisdiction's progress in providing affordable housing, including the number and types of families served, the number of extremely low-income, low-income, moderate-income, and middle-income persons served.

	One-Year Goal	Actual
Number of Homeless households to be provided affordable housing units	0	237
Number of Non-Homeless households to be provided affordable housing units	30	35
Number of Special-Needs households to be provided affordable housing units	0	0
Total	30	272

Table 11 – Number of Households

	One-Year Goal	Actual
Number of households supported through Rental Assistance	0	35
Number of households supported through The Production of New Units	0	0
Number of households supported through Rehab of Existing Units	33	13
Number of households supported through Acquisition of Existing Units	0	0
Total	33	48

Table 12 – Number of Households Supported

Discuss the difference between goals and outcomes and problems encountered in meeting these goals.

Due to the increased costs involved in rehabbing houses, fewer units are renovated. In addition, many of the households still cannot afford to rent or to purchase a home even though Reading rents and house prices are considered very reasonable in the Berks County area.

CDBG funds were used for 5 residential rehabs. NHS's Major System Rehab Program completed 5 housing units. The MSRP was an activity that was previously funded in PY2019. Also NHS reported that they have conducted 2 homeownership assistance activities using CDBG program income funds that they have received in their HOP Loan Program.

HOME funding resulted in 20 households receiving Tenant Based Rental Assistance; their goal was 0; 6 Homeowner Housing Rehabilitated; their goal was 33; 5 Homeownership Assistance; Their goal was 3. The Homeownership Assistance is not reflected in the above table. 2 Rental Rehabilitation were completed by Berks County Non Profit Redevelopment Authority and 1 by Berks Coalition to End Homelessness. The goal for the year was 4.

Discuss how these outcomes will impact future annual action plans.

Fewer housing units will be rehabilitated due to the increased costs and decreases in funding availability.

Include the number of extremely low-income, low-income, and moderate-income persons served by each activity where information on income by family size is required to determine the eligibility of the activity.

Number of Households Served	CDBG Actual	HOME Actual
Extremely Low-income	0	0
Low-income	2	20
Moderate-income	3	0
Total	5	20

Table 13 – Number of Households Served

Narrative Information

CDBG - Neighborhood Housing Services completed a major system improvement to 5 owner-occupied housing units in 2020. Zero clients were very low-income level households, 3 of those clients were low-income level households, and 2 of the clients were low and moderate income level households.

HOME- The Redevelopment Authority of Berks County provided Tenant Based Rental Assistance to 20 households, which provided affordable housing to _____ very-low-income families, _____ low-income families; Habitat for Humanity was _____ in meeting our goal for the Homeowner Housing Rehabilitation Program, which provided affordable housing to _____ low-income family; Neighborhood Housing Services provided affordable housing through their Homeownership Program, to

_____ low-income families, and _____ moderate-income families; Berks County Non Profit Redevelopment Authority completed 2 rental rehabilitations, of which provided affordable housing to _____ very-low-income families, and one other is still underway by Berks Coalition to End Homelessness. The City has _____ their affordable housing goals for this year with the limited funding they have received and continues to make a positive impact on the ever-growing need for affordable housing for very-low and low-income families in Reading.

CR-25 - Homeless and Other Special Needs 91.220(d, e); 91.320(d, e); 91.520(c)

Evaluate the jurisdiction's progress in meeting its specific objectives for reducing and ending homelessness through:

Reaching out to homeless persons (especially unsheltered persons) and assessing their individual needs

The Berks Coalition to End Homelessness (BCEH) provides Street Outreach to homeless individuals and families. BCEH's efforts reach the City of Reading on a daily basis and areas around the rest of Berks County as they are identified as having unsheltered persons residing in them. BCEH also participates in the annual HUD Point in Time Count during the last week of January where there is a full Coca (Continuum of Care) effort to identify any person who may be living in a place not meant for habitation and to engage them into services, shelter, or both. There are currently three shelters that offer "Code Blue" shelter which is shelter that runs from roughly November 1st to March 1st and anyone who wants access shelter during this time will not be turned away. When someone who is unsheltered is ready to engage in services, a full assessment is conducted by a case worker. The individual or family is entered into HMIS (Homeless Management Information System) and the case management team connects the client with resources and other services.

Addressing the emergency shelter and transitional housing needs of homeless persons

Emergency shelter and transitional housing are key pieces of any comprehensive homeless system of services. There will always be people who fall into homelessness, but the key is to rapidly assess them and get them into housing as soon as possible and wrap the services around them. Reading currently has three emergency shelter facilities, only one of which accepts any government funding. Two of those facilities are on HMIS, the 3rd one provides data on the clients they serve by request from the Coca and are listed as a partner agency. By conducting full assessments of each individual or family, persons can be more quickly connected with services such as Mental Health, Drug and Alcohol, Social Security, DHS, etc. Transitional housing is also quite important as some people need additional time in a recovery setting or exposed to intensive services before they are ready to be placed in permanent housing. 1,485 homeless persons entered emergency shelter in the year 2019, of which 628 completed the program and moved into transitional or permanent housing, where 198 moved into an alternate emergency shelter. The number of people who left the emergency shelter without notice was 412, and the remaining 247 were submitted as "other". The success rate for those in emergency shelter is approximately 43%. The success rate for people staying in transitional housing for a period of 90-days or more has shown that the majority of persons and families move into permanent housing options, and an average of 87% find a housing option they can sustain on their own. The average length of stay for those in emergency shelter is under 60 days, but they often stay as long as six months. A majority of those who enter emergency shelter, return. Those individual cases are discussed by several agencies and their

case managers, during coordinated entry meetings or homeless veteran meetings with the purpose of finding homeless individuals permanent housing.

Helping low-income individuals and families avoid becoming homeless, especially extremely low-income individuals and families and those who are: likely to become homeless after being discharged from publicly funded institutions and systems of care (such as health care facilities, mental health facilities, foster care and other youth facilities, and corrections programs and institutions); and, receiving assistance from public or private agencies that address housing, health, social services, employment, education, or youth needs

There are set discharge policies for each of the areas mentioned; mental health, health care facilities, foster care and youth facilities, and correctional institutions. Each one has to abide by their state regulations, but they also have to pledge that they will not release anyone into homelessness. A “home-plan” must be in place before their release is secured. But for the community at-large, there are homeless prevention activities and programs to keep low-income persons in their homes. The Salvation Army, the Human Relations Commission, Family Promise, Berks Community Action Plan, and Berks Connections assist with rent payments, eviction issues, and utility payments. Other homeless prevention activities include legal assistance, landlord-tenant mediation, and housing locator services. Of the people assisted with these services, most all are avoiding homelessness due to our intervention services.

Helping homeless persons (especially chronically homeless individuals and families, families with children, veterans and their families, and unaccompanied youth) make the transition to permanent housing and independent living, including shortening the period of time that individuals and families experience homelessness, facilitating access for homeless individuals and families to affordable housing units, and preventing individuals and families who were recently homeless from becoming homeless again

In November of 2017 Berks County ramped up their efforts to provide a system of entry that is better coordinated and able to address the needs of various subpopulations experiencing an episode of homelessness. The Coordinated Entry System has helped us identify those in need with the greatest level of vulnerability so that we can target our limited resources to those clients with the greatest level of need. As of the last Point in Time Count, on January 24, 2020, there were 20 veterans in emergency shelter, and 14 veterans in transitional shelter, and 0 veterans found unsheltered. There are approximately 1600 public housing units in Reading. BCEH believes one of the biggest problems with housing, is that rental units in the city of Reading and surrounding areas, is not affordable for many of its city residents, which contributes to a high number of evictions – one of the highest in Pennsylvania. This results in more individuals and families coming to BCEH, Inc. and partnering agencies for assistance with rent, security deposits and utility assistance.

BCEH part-time Housing Locator recruits many of the people needing assistance with finding a place to live with case management, resulting in a more affordable living situation with a lesser chance of eviction or financial crisis. The same Housing Locator also assists with finding residents higher paying jobs, proper identification, and employment opportunities for those struggling to find a job due to a previous criminal record.

CR-30 - Public Housing 91.220(h); 91.320(j)

Actions taken to address the needs of public housing

Please see the attachment Actions to Improve Public Housing and Resident Initiatives in 2020 by the Reading Housing Authority.

Actions taken to encourage public housing residents to become more involved in management and participate in homeownership

Please see the attachment Actions to Improve Public Housing and Resident Initiatives in 2020 by the Reading Housing Authority.

Actions taken to provide assistance to troubled PHAs

N/A - The Reading Housing Authority is not classified as a troubled PHA.

CR-35 - Other Actions 91.220(j)-(k); 91.320(i)-(j)

Actions taken to remove or ameliorate the negative effects of public policies that serve as barriers to affordable housing such as land use controls, tax policies affecting land, zoning ordinances, building codes, fees and charges, growth limitations, and policies affecting the return on residential investment. 91.220 (j); 91.320 (i)

There are no public policies that limit affordable housing. The major limiting factor is the rehabilitation costs due to the age of housing and condition of the housing thus making costs unaffordable to many lower income households. The City continues to provide a subsidy to lower the cost of homeownership by working with non-profits to rehabilitate homes and make them available for sale at prices affordable to lower income households and provide first-time homebuyers with down payment assistance to make entry into homeownership affordable.

Actions taken to address obstacles to meeting underserved needs. 91.220(k); 91.320(j)

Reliable data collection is necessary in order to assess the needs of the community and to sufficiently address gaps in serving those needs within the community. It was indicated in the past that not only is there a lack of financial resources to address the needs of underserved populations, but there is a lack of collaboration between organizations that aim to serve those needs.

Strides toward proper data collection have been made through new program data collection requirements set forth under programs such as ESG through the HMIS system. By assessing the needs of the homeless population, we have come to learn much about other sub-populations of homeless individuals. This has enabled us to better focus our efforts.

The City of Reading has actively applied for grant resources to bridge gaps in funding for underserved populations. The City is also encouraging strong collaborative efforts between all developers, sub-recipients and social service providers to pool the limited resources and create a seamless service for those in need.

Actions taken to reduce lead-based paint hazards. 91.220(k); 91.320(j)

All housing units that utilize CDBG or HOME funding are required to comply with HUD's Lead Safe Housing Rule. In addition, the City of Reading has an ordinance that address lead-based paint hazards in housing units.

Actions taken to reduce the number of poverty-level families. 91.220(k); 91.320(j)

Through the use of its CDBG, HOME, and ESG allocations, the City continued to address the needs of the low and moderate income persons by providing a mixture of housing, economic development and corresponding supportive services, thus attempting to reduce the number of families in poverty. The City's housing programs, in conjunction with non-profit agencies have increased the opportunity for homeownership and quality housing. The City has also worked with lending institutions to encourage

fair lending in terms of meeting the credit needs of the underserved population in the City. In conjunction with the City's housing programs, staff in the past has met with local lenders to develop strategies to increase the number and overall value of mortgage written for low-income persons purchasing houses.

Actions taken to develop institutional structure. 91.220(k); 91.320(j)

The City works closely with a variety of agencies to develop partnerships to identify and respond to emerging needs in the City. By serving several civic partnerships, the City is able to provide leadership and strategic assistance to make the programs responsive to community needs.

Actions taken to enhance coordination between public and private housing and social service agencies. 91.220(k); 91.320(j)

The City encourages subrecipients to partner with one another. Non-profit agencies such as Neighborhood Housing Services of Greater Reading Inc., Habitat For Humanity, the Reading Housing and the City and County Redevelopment Authorities have previously collaborated on CDBG, HOME, and Section 108 Loan funded activities.

Identify actions taken to overcome the effects of any impediments identified in the jurisdictions analysis of impediments to fair housing choice. 91.520(a)

During 2020 the Human Relations Commission accomplished the following. Fair Housing - The Human Relations Commission responded to: 51 Walk-ins, 434 Telephone calls, 180 Cases required action, 8 Federal Fair Housing cases were filed. Homeless Prevention - The Human Relations Commission responded to: 31 Walk-ins, 919 Telephone calls, 950 Cases required action. Landlord/Tenant Mediation - The Human Relations Commission responded to: 10 Walk-ins, 94 Telephone calls, 104 Cases required action. Outreach & Education - The Human Relations Commission participated in the following outreach events Berks Community Action Program (BCAP), Berks County Advisory Council, Reading Pride, Realtor's Investment Association, Abilities In Motion, United Way, Reading's Eviction Prevention Project, Town Hall Meeting

CR-40 - Monitoring 91.220 and 91.230

Describe the standards and procedures used to monitor activities carried out in furtherance of the plan and used to ensure long-term compliance with requirements of the programs involved, including minority business outreach and the comprehensive planning requirements

Performance monitoring is an important component in the long-term success of the federal grant programs. It helps to ensure that the recipients of federal funds adhere to the purposes and requirements of the programs as set forth by legislative regulations and funds are disbursed in a timely fashion. The three entitlement programs for which the City enter into contracts with HUD are the HOME Program, the CDBG Program, and the ESG Program. Monitoring occurs in accordance with the agreements made between the City and sub-recipients, the certifications the City signs, and the regulations for these programs. Monitoring responsibility for projects funded by the City will continue to be assigned to the City's Community Development Department staff. The City exercises an elevated level of control over the projects and activities of subrecipients of the HOME, CDBG and ESG Programs. Therefore, monitoring procedures consist of minimum day-to-day contact either by telephone or in person. Instead, the City partakes in the consistent and thorough review of all project documentation in City files, written documentation of expenditures for reimbursement of costs by the City and the submission of written progress reports. For the ESG Program, the City conducts on-site monitoring at least once during the term of the subrecipient agreement. For the CDBG Program, the City selects a representative sample of completed projects for on-site monitoring. For the HOME Program, the City follows the schedule at 24 CFR Part 92.504(e) for on-site monitoring. The City monitoring standards and procedures ensure that statutory and regulatory requirements are being met and that information submitted to HUD is correct and complete.

Minority/Women Business Outreach Program efforts are designed to ensure the inclusion, to the maximum extent possible, of minorities and women and entities owned by minorities and women, in all contracts entered into by the City in order to facilitate the activities of the City to provide affordable housing authorized under the Cranston-Gonzalez National Affordable Housing Act and any other fair housing law applicable to the City. Minority/Women Business Outreach Program is done in accordance with the requirements of Executive Orders 11625 and 12432 concerning minority business enterprises and Executive Order 12138 concerning women's business enterprises. In addition, that program implements 24 CFR Part 85.36(e) which outlines the actions to be taken to assure that minority business enterprises and women business enterprises are used when possible in the procurement of property and services.

It is the City of Reading's Community Development Department's policy to recommend funding for activities that are in conformance with the City's Comprehensive Plan.

Citizen Participation Plan 91.105(d); 91.115(d)

Describe the efforts to provide citizens with reasonable notice and an opportunity to comment on performance reports.

The CAPER advertisement appeared in the Reading Eagle newspaper on March 16, 2021.

CR-45 - CDBG 91.520(c)

Specify the nature of, and reasons for, any changes in the jurisdiction's program objectives and indications of how the jurisdiction would change its programs as a result of its experiences.

The City is not changing any of the program objectives. The City would like to select activities that can spend funding expeditiously. Nevertheless, some of the slower spending activities meet the important needs of low and moderate-income level persons therefore the City is hesitant to stop funding those particular activities.

Does this Jurisdiction have any open Brownfields Economic Development Initiative (BEDI) grants?

Yes

[BEDI grantees] Describe accomplishments and program outcomes during the last year.

As of 12/31/2020 the BEDI grant balance was \$411,302.28. The BEDI funds are in possession of Our City Reading Inc. a 501-c-3 non-profit agency.

CR-50 - HOME 91.520(d)

Include the results of on-site inspections of affordable rental housing assisted under the program to determine compliance with housing codes and other applicable regulations

Please list those projects that should have been inspected on-site this program year based upon the schedule in §92.504(d). Indicate which of these were inspected and a summary of issues that were detected during the inspection. For those that were not inspected, please indicate the reason and how you will remedy the situation.

The City is not changing any of the program objectives. The City would like to select activities that can spend funding expeditiously. Nevertheless, some of the slower spending activities meet the important needs of low and moderate-income level persons therefore the City is hesitant to stop funding those particular activities.

Provide an assessment of the jurisdiction's affirmative marketing actions for HOME units. 92.351(b)

The City of Reading sees that units and programs assisted with federal funds are affirmatively marketed. In accordance with the City's commitment of non-discrimination and equal opportunity housing, it has established procedures to affirmatively market units rehabilitated or assisted under the HOME Investment Partnership Act Program. These procedures are intended to further the objectives of the Title VIII of the Civil Rights Act of 1968 and Executive Order 11063.

The City believes that individuals of similar economic levels in the same housing market area should have available to them a like range of housing choices regardless of their race, color, creed, religion, sex, familial status, handicap or national origin. Individuals eligible for public housing assistance or who have minor children should also have available a like range of housing choices. The City will carry out this policy through affirmative marketing procedures designed for the HOME program.

During the reporting period, no completed projects contained more than five HOME-assisted units therefore zero units were subject to the affirmative marketing requirements. The City was not required to assess the effectiveness of the affirmative marketing actions prescribed by 24 CFR 92.351, however, marketing plans for all HOME-assisted programs were reviewed and suggestions were made when opportunities for improved performance were observed.

Refer to IDIS reports to describe the amount and use of program income for projects, including the number of projects and owner and tenant characteristics

\$206,952.66 HOME Programmed Income was used for HOME projects. The projects consisted of Administration, Homeownership Assistance, Rental Rehab, and TBRA.

Describe other actions taken to foster and maintain affordable housing. 91.220(k) (STATES ONLY: Including the coordination of LIHTC with the development of affordable housing).

91.320(j)

CR-60 - ESG 91.520(g) (ESG Recipients only)

ESG Supplement to the CAPER in *e-snaps*

For Paperwork Reduction Act

1. Recipient Information—All Recipients Complete

Basic Grant Information

Recipient Name	READING
Organizational DUNS Number	021446521
EIN/TIN Number	236001907
Identify the Field Office	PHILADELPHIA
Identify CoC(s) in which the recipient or subrecipient(s) will provide ESG assistance	Reading/Berks County CoC

ESG Contact Name

Prefix	Mr
First Name	Jamal
Middle Name	F
Last Name	Abodalo
Suffix	0
Title	Community Development Director

ESG Contact Address

Street Address 1	815 Washington St
Street Address 2	0
City	Reading
State	PA
ZIP Code	19601-
Phone Number	6106556211
Extension	0
Fax Number	0
Email Address	jamal.abodalo@readingpa.gov

ESG Secondary Contact

CAPER

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Prefix	Mrs
First Name	PATRICIA
Last Name	VASQUEZ
Suffix	0
Title	CD COORDINATOR
Phone Number	6106556509
Extension	0
Email Address	patricia.vasquez@readingpa.gov

2. Reporting Period—All Recipients Complete

Program Year Start Date	01/01/2020
Program Year End Date	12/31/2020

3a. Subrecipient Form – Complete one form for each subrecipient

Subrecipient or Contractor Name: Opportunity House
City: Reading
State: PA
Zip Code: 19612, 2303
DUNS Number: 796668481
Is subrecipient a victim services provider: N
Subrecipient Organization Type: Other Non-Profit Organization
ESG Subgrant or Contract Award Amount: 0

Subrecipient or Contractor Name: City of Reading Human Relations Commission
City: Reading
State: PA
Zip Code: 19601, 3615
DUNS Number: 021446521
Is subrecipient a victim services provider: N
Subrecipient Organization Type: Other Non-Profit Organization
ESG Subgrant or Contract Award Amount: 0

Subrecipient or Contractor Name: Berks Coalition to End Homelessness

City: Reading

State: PA

Zip Code: 19601, 3635

DUNS Number: 831225516

Is subrecipient a victim services provider: N

Subrecipient Organization Type: Other Non-Profit Organization

ESG Subgrant or Contract Award Amount: 0

Subrecipient or Contractor Name: Salvation Army,PA

City: Reading

State: PA

Zip Code: 19602, 2310

DUNS Number: 062517941

Is subrecipient a victim services provider: N

Subrecipient Organization Type: Faith-Based Organization

ESG Subgrant or Contract Award Amount: 0

CR-65 - Persons Assisted

4. Persons Served

4a. Complete for Homelessness Prevention Activities

Number of Persons in Households	Total
Adults	310
Children	105
Don't Know/Refused/Other	4
Missing Information	0
Total	419

Table 16 – Household Information for Homeless Prevention Activities

4b. Complete for Rapid Re-Housing Activities

Number of Persons in Households	Total
Adults	0
Children	0
Don't Know/Refused/Other	0
Missing Information	0
Total	0

Table 17 – Household Information for Rapid Re-Housing Activities

4c. Complete for Shelter

Number of Persons in Households	Total
Adults	0
Children	0
Don't Know/Refused/Other	0
Missing Information	0
Total	0

Table 18 – Shelter Information

4d. Street Outreach

Number of Persons in Households	Total
Adults	0
Children	0
Don't Know/Refused/Other	0
Missing Information	0
Total	0

Table 19 – Household Information for Street Outreach

4e. Totals for all Persons Served with ESG

Number of Persons in Households	Total
Adults	0
Children	0
Don't Know/Refused/Other	0
Missing Information	0
Total	0

Table 20 – Household Information for Persons Served with ESG

5. Gender—Complete for All Activities

	Total
Male	0
Female	0
Transgender	0
Don't Know/Refused/Other	0
Missing Information	0
Total	0

Table 21 – Gender Information

6. Age—Complete for All Activities

	Total
Under 18	0
18-24	0
25 and over	0
Don't Know/Refused/Other	0
Missing Information	0
Total	0

Table 22 – Age Information

7. Special Populations Served—Complete for All Activities

Number of Persons in Households				
Subpopulation	Total	Total Persons Served – Prevention	Total Persons Served – RRH	Total Persons Served in Emergency Shelters
Veterans	0	0	0	0
Victims of Domestic Violence	0	0	0	0
Elderly	0	0	0	0
HIV/AIDS	0	0	0	0
Chronically Homeless	0	0	0	0
Persons with Disabilities:				
Severely Mentally Ill	0	0	0	0
Chronic Substance Abuse	0	0	0	0
Other Disability	0	0	0	0
Total (Unduplicated if possible)	0	0	0	0

Table 23 – Special Population Served

CR-70 – ESG 91.520(g) - Assistance Provided and Outcomes

10. Shelter Utilization

Number of New Units - Rehabbed	0
Number of New Units - Conversion	0
Total Number of bed-nights available	26,158
Total Number of bed-nights provided	20,575
Capacity Utilization	78.66%

Table 24 – Shelter Capacity

11. Project Outcomes Data measured under the performance standards developed in consultation with the CoC(s)

CR-75 – Expenditures

11. Expenditures

11a. ESG Expenditures for Homelessness Prevention

	Dollar Amount of Expenditures in Program Year		
	2018	2019	2020
Expenditures for Rental Assistance	0	33,147	0
Expenditures for Housing Relocation and Stabilization Services - Financial Assistance	0	0	0
Expenditures for Housing Relocation & Stabilization Services - Services	0	24	0
Expenditures for Homeless Prevention under Emergency Shelter Grants Program	0	25,806	0
Subtotal Homelessness Prevention	0	58,977	0

Table 25 – ESG Expenditures for Homelessness Prevention

11b. ESG Expenditures for Rapid Re-Housing

	Dollar Amount of Expenditures in Program Year		
	2018	2019	2020
Expenditures for Rental Assistance	0	0	0
Expenditures for Housing Relocation and Stabilization Services - Financial Assistance	0	0	0
Expenditures for Housing Relocation & Stabilization Services - Services	0	0	0
Expenditures for Homeless Assistance under Emergency Shelter Grants Program	0	0	0
Subtotal Rapid Re-Housing	0	0	0

Table 26 – ESG Expenditures for Rapid Re-Housing

11c. ESG Expenditures for Emergency Shelter

	Dollar Amount of Expenditures in Program Year		
	2018	2019	2020
Essential Services	0	0	0
Operations	0	0	0
Renovation	0	0	0

Major Rehab	0	0	0
Conversion	0	0	0
Subtotal	0	0	0

Table 27 – ESG Expenditures for Emergency Shelter

11d. Other Grant Expenditures

	Dollar Amount of Expenditures in Program Year		
	2018	2019	2020
Street Outreach	0	0	0
HMIS	0	0	0
Administration	0	0	0

Table 28 - Other Grant Expenditures

11e. Total ESG Grant Funds

Total ESG Funds Expended	2018	2019	2020
	0	58,977	0

Table 29 - Total ESG Funds Expended

11f. Match Source

	2018	2019	2020
Other Non-ESG HUD Funds	0	0	0
Other Federal Funds	0	0	0
State Government	0	0	0
Local Government	0	0	0
Private Funds	0	0	0

Other	0	0	0
Fees	0	0	0
Program Income	0	0	0
Total Match Amount	0	0	0

Table 30 - Other Funds Expended on Eligible ESG Activities

11g. Total

Total Amount of Funds Expended on ESG Activities	2018	2019	2020
	0	58,977	0

Table 31 - Total Amount of Funds Expended on ESG Activities

City of Reading 2020 CAPER

Attachments

2020 CDBG and HOME Drawdowns

Actions to Improve Public Housing and Resident Initiatives

IDIS PR26 Report

- The report specifies that the City has not exceeded the CDBG Planning and Administration Cap, Public Services Cap, and the Slum and Blight Cap

Loan Information - CDBG, HOME, Section 108, NHS HOP- CDBG Income

- FBLP Returned CDBG Funds Balance
- Reading Soda Works Loan - Number of Jobs Created to 12/31/2020

Citizen Comments / Action Plan Amendments / ESG-CV CARES Act

Public Notice - Advertisement

Emergency Solutions Grant SAGE Report

2020 CDBG Drawdowns

Year	Activity Name	Draw Thru	Draw In	No.	Type
2016	Pendora Park Improvements	\$525,204.63	\$1,023.38	1	public facility and improvement
2017	Front and Schiller Playground Improvements	\$180,889.31	\$42,154.75	1	public facility and improvement
2018	ADA Curb Ramps	\$200,000.00	\$46,428.96	16207	disabled persons
2018	Demolition	\$150,027.00	\$39,033.00	3	buildings
2018	Baer Park Improvements	\$14,915.70	\$14,915.70	1	public facility and improvement
2018	6th and Amity Playground Improvements	\$12,097.21	\$12,097.21	1	public facility and improvement
2018	Schuykill River Trail Gap Improvements	\$119,349.39	\$10,316.50	1	public facility and improvement
2018	Fire Truck Apparatus Purchase - Engine 1	\$528,700.00	\$39,666.10	1	apparatus
2018	Fire Truck Apparatus Purchase - Engine 5	\$528,700.00	\$39,666.10	1	apparatus
2019	City Park Improvements	\$20,160.81	\$20,160.81	1	public facility and improvement
2019	437 N. 5th St. Aspervil NHS MSRP	\$5,996.48	\$5,996.48	1	housing unit
2019	612 S. 10th St. Rivera Berrios NHS MSRP	\$5,774.59	\$5,774.59	1	housing unit
2019	540 N. 12th St. Hickson NHS MSRP	\$5,453.94	\$5,453.94	1	housing unit
2019	1046 Elm St. Borzellino NHS MSRP	\$6,164.65	\$6,164.65	1	housing unit
2019	1108 Allegheny Ave. Rissmiller NHS MSRP	\$4,540.05	\$4,540.05	1	housing unit
2019	ADA Curb Ramps	\$543,479.34	\$543,479.34	16207	disabled persons
2020	CDBG Administration	\$352,442.23	\$352,442.23	NA	NA
2020	5th and Penn Buildings (Penn Square MT LP)	\$18,952.50	\$18,952.50	NA	NA
2020	ADA Curb Ramps	\$2,700.00	\$2,700.00	16207	persons
2020	Code Enforcement - PMI	\$78,663.42	\$78,663.42	2264	inspections
2020	Code Enforcement - Trades	\$72,275.97	\$72,275.97	1551	inspections
2020	Demolition	\$81,000.00	\$81,000.00	6	buildings
2020	Micro-Enterprise Technical Assistance	\$1,985.38	\$1,985.38	5	microenterprises
2020	Berks Coalition to End Homelessness	\$35,000.00	\$35,000.00	40	persons
2020	Claire of Assisi House	\$15,000.00	\$15,000.00	19	persons
2020	Community Policing	\$249,864.99	\$249,864.99	53205	persons
2020	Family Promise Hospitality Network	\$7,797.42	\$7,797.42	225	persons
2020	Family Promise U-Turn Program	\$3,992.11	\$3,992.11	58	persons
2020	Human Relations Commission Fair Housing	\$10,522.02	\$10,522.02	485	persons
2020	Human Relations Commission Homelessness Prevention	\$29,068.46	\$29,068.46	950	persons
2020	Human Relations Commission Landlord Tenant Mediation	\$10,403.79	\$10,403.79	104	persons
2020	Olivet Boys and Girls Club Pendora Park	\$4,312.73	\$4,312.73	200	persons
2020	15th and Cotton St. Food Market	\$5,000.00	\$5,000.00	1	microenterprise
2020	A&J Mini Market	\$5,000.00	\$5,000.00	1	microenterprise
2020	ATS Barber Shop	\$5,000.00	\$5,000.00	1	microenterprise
2020	Bravo For Rose Catering, LLC	\$5,000.00	\$5,000.00	1	microenterprise
2020	Caribe Travel	\$5,000.00	\$5,000.00	1	microenterprise
2020	Cloudactiv LLC	\$5,000.00	\$5,000.00	1	microenterprise
2020	Christian Rivera dba Bella Bella Boutique	\$5,000.00	\$5,000.00	1	microenterprise
2020	Cure Sports dba Pagoda Apparel	\$5,000.00	\$5,000.00	1	microenterprise
2020	Difeaux Tax and Accounting Services	\$5,000.00	\$5,000.00	1	microenterprise
2020	Dorka Unisex Salon	\$5,000.00	\$5,000.00	1	microenterprise
2020	El Latino Supermarket II LLC	\$5,000.00	\$5,000.00	1	microenterprise
2020	Elite Eyecare Inc.	\$5,000.00	\$5,000.00	1	microenterprise
2020	EZ Home improvements	\$5,000.00	\$5,000.00	1	microenterprise
2020	GC Fleming LLC dba Franklyn's Breakfast Burgers Shakes	\$5,000.00	\$5,000.00	1	microenterprise
2020	Garcia Diaz Grocery LLC	\$5,000.00	\$5,000.00	1	microenterprise
2020	JMI Furniture Store	\$5,000.00	\$5,000.00	1	microenterprise
2020	Joe's Food Market	\$5,000.00	\$5,000.00	1	microenterprise
2020	Montas Corp.	\$5,000.00	\$5,000.00	1	microenterprise
2020	Mundo Latino Services	\$5,000.00	\$5,000.00	1	microenterprise
2020	New Heightz LLC	\$5,000.00	\$5,000.00	1	microenterprise
2020	Noemi Beauty Salon	\$5,000.00	\$5,000.00	1	microenterprise
2020	North Front Auto Sales LLC	\$5,000.00	\$5,000.00	1	microenterprise
2020	One of a Kind Grocery	\$5,000.00	\$5,000.00	1	microenterprise
2020	Paraiso Rosel	\$5,000.00	\$5,000.00	1	microenterprise
2020	PR Auto	\$5,000.00	\$5,000.00	1	microenterprise
2020	Quisqueya Deli and Grocery LLC	\$5,000.00	\$5,000.00	1	microenterprise
2020	Reading Barber Shop and Beauty Salon	\$5,000.00	\$5,000.00	1	microenterprise
2020	Romana Restaurant	\$5,000.00	\$5,000.00	1	microenterprise
2020	Ruben Barbershop	\$5,000.00	\$5,000.00	1	microenterprise
2020	Sealin Frocery and Deli LLC	\$5,000.00	\$5,000.00	1	microenterprise
2020	Seasoned Edges LLC DBA Salsa Burrito	\$5,000.00	\$5,000.00	1	microenterprise
2020	Spring 99 Cents Plus Store Inc.	\$5,000.00	\$5,000.00	1	microenterprise
2020	Susan Herb Hair Designs	\$5,000.00	\$5,000.00	1	microenterprise
2020	The Hampdens Salon and Spa	\$5,000.00	\$5,000.00	1	microenterprise
2020	Yngrid Trenzas Extension & More	\$5,000.00	\$5,000.00	1	microenterprise
2020	Zapateria Shoemaniac	\$5,000.00	\$5,000.00	1	microenterprise
2020	Axzull Beauty Salon	\$5,000.00	\$5,000.00	1	microenterprise
2020	Charlie G. Haynes Barber Shop	\$5,000.00	\$5,000.00	1	microenterprise
2020	Washington's Martial Arts Training Center	\$5,000.00	\$5,000.00	1	microenterprise
2020	El Pequeno Unisex Barbershop	\$5,000.00	\$5,000.00	1	microenterprise

2020 CDBG Drawdowns

2020	Colomboamericana	\$5,000.00	\$5,000.00	1	microenterprise
2020	So Fit LLC	\$5,000.00	\$5,000.00	1	microenterprise
2020	Bibi's Beauty Salon and Spa	\$5,000.00	\$5,000.00	1	microenterprise
2020	WH Dance Academy	\$5,000.00	\$5,000.00	1	microenterprise
2020	Miledy Hidalgo Family Home Daycare	\$5,000.00	\$5,000.00	1	microenterprise
2020	Carlitos Way Auto Sound and Security LLC	\$5,000.00	\$5,000.00	1	microenterprise
2020	DR Grocery	\$5,000.00	\$5,000.00	1	microenterprise
2020	Homemade Cravings	\$5,000.00	\$5,000.00	1	microenterprise
2020	Jay Auto Dales LLC	\$5,000.00	\$5,000.00	1	microenterprise
2020	Joffre Mendoza dba Andreas Bridal	\$5,000.00	\$5,000.00	1	microenterprise
2020	Maggie Burgos dba Maggie Dominican Hair Salon	\$5,000.00	\$5,000.00	1	microenterprise
2020	Sabor Dominicano Deli	\$5,000.00	\$5,000.00	1	microenterprise
2020	Sebastian Grocery Store	\$5,000.00	\$5,000.00	1	microenterprise
2020	Peralta Restaurant	\$5,000.00	\$5,000.00	1	microenterprise
2020	La Esquina Del Sabor LLC	\$5,000.00	\$5,000.00	1	microenterprise
2020	Salon LaVales	\$5,000.00	\$5,000.00	1	microenterprise
2020	HD Barbershop LLC	\$5,000.00	\$5,000.00	1	microenterprise
2020	City Outlet LLC	\$5,000.00	\$5,000.00	1	microenterprise
2020	La Casa de los Pastelillos	\$5,000.00	\$5,000.00	1	microenterprise
2020	Alcom Services Inc.	\$5,000.00	\$5,000.00	1	business
2020	Atlas Deli and Grocery	\$5,000.00	\$5,000.00	1	business
2020	Best Shop and Services LLC	\$5,000.00	\$5,000.00	1	business
2020	Brioso Everything Plus and Tax	\$5,000.00	\$5,000.00	1	business
2020	Castro Multiservice	\$5,000.00	\$5,000.00	1	business
2020	Cisne Accounting Service	\$2,500.00	\$2,500.00	1	business
2020	Ebner Nevins McAllister LLC	\$10,000.00	\$10,000.00	1	business
2020	Jorges Garage	\$10,000.00	\$10,000.00	1	business
2020	Marlin Tu Salon	\$5,000.00	\$5,000.00	1	business
2020	Martha deli Grocery LLC	\$5,000.00	\$5,000.00	1	business
2020	Nandi LLC	\$10,000.00	\$10,000.00	1	business
2020	Princes and Princesses Day Care Group	\$10,000.00	\$10,000.00	1	business
2020	T and F Accounting Services	\$20,000.00	\$20,000.00	1	business
2020	Zeni Grocery and Deli	\$5,000.00	\$5,000.00	1	business
2020	Ave. L Corp. Little Brown Jug	\$10,000.00	\$10,000.00	1	business
2020	Pabavany Food Market Inc.	\$10,000.00	\$10,000.00	1	business
2020	Anainxpression Hair Salon	\$5,000.00	\$5,000.00	1	business
2020	Barrio 27 De Febrero Grocery and Deli LLC	\$5,000.00	\$5,000.00	1	business
2020	Hermanos Arias Grocery LLC	\$5,000.00	\$5,000.00	1	business
2020	Karen's Super Market	\$10,000.00	\$10,000.00	1	business
2020	A&C Multiservice	\$5,000.00	\$5,000.00	1	business
2020	Maritza Notary and Accounting Service	\$5,000.00	\$5,000.00	1	business
2020	Reading House of Tires	\$10,000.00	\$10,000.00	1	business
2020	Menor Barbershop	\$5,000.00	\$5,000.00	1	business
2020	Caribe Grocery	\$5,000.00	\$5,000.00	1	business
2020	Cristal Unisex Salon	\$5,000.00	\$5,000.00	1	business
2020	DJB Solutions Inc.	\$10,000.00	\$10,000.00	1	business
2020	Kariny Beauty Salon	\$5,000.00	\$5,000.00	1	business
2020	Kenia Cecilia Unisex	\$5,000.00	\$5,000.00	1	business
2020	Felix Simo DBA Ana's Restaurant	\$5,000.00	\$5,000.00	1	business
2020	Sarai Variety Flower Shop	\$5,000.00	\$5,000.00	1	business
2020	Vivaan Corp.	\$10,000.00	\$10,000.00	1	business
2020	Fifth Multi Service	\$5,000.00	\$5,000.00	1	business
2020	Reading Centers Plus	\$10,000.00	\$10,000.00	1	business
2020	Darilyns Kiddie City Day Care Group	\$10,000.00	\$10,000.00	1	business
2020	The New Lector	\$10,000.00	\$10,000.00	1	business
2020	Juniors Super Auto Service Center Inc.	\$5,000.00	\$5,000.00	1	business
2020	Stephanie's Beauty Salon	\$5,000.00	\$5,000.00	1	business
2020	Towne Auto Service Center Inc.	\$5,000.00	\$5,000.00	1	business
2020	Wild Sage Co.	\$5,000.00	\$5,000.00	1	business
2020	Elena's Unisex Salon	\$5,000.00	\$5,000.00	1	business
2020	J and A Patel LLC	\$10,000.00	\$10,000.00	1	business
2020	Mary's Day Care Center	\$10,000.00	\$10,000.00	1	business
2020	Platinum Cafe and Lounge	\$10,000.00	\$10,000.00	1	business
	Totals	\$4,432,934.12	\$2,418,352.58		

2020 HOME Drawdowns By Type of Project

Amount Drawn	Project Name	No.	Type
\$ 120,547.83	Administration	NA	NA
\$ 10,192.71	Acquisition Rehab Resale	3	Housing Units
\$ 174,883.99	CHDO Set Aside	3	Housing Units
\$ 30,000.00	CHDO Operating	NA	NA
\$ 100,491.00	NHS Homeownership	5	Households
\$ 65,268.95	Rental Rehab	2	Housing Units
\$ 76,194.50	TBRA	20	Households
\$ 577,578.98	Total		

Actions to Improve Public Housing and Resident Initiatives – Reading Housing Authority - 2020

Categories	Programs	Target Audience	Frequency	Description
Improvements To Public Housing	Modernization	Center City	Ongoing	Completed elevator modernization of 10 passenger elevators and 1 freight/sidewalk elevator.
		Oakbrook Homes	Ongoing	Painted multiple pieces of playground equipment and 25 sets of exterior handrails with YouthBuild Program students.
		Kennedy and Franklin Towers	Completed	Replaced roof and balcony railing system.
	Preventative Maintenance	All Public Housing Residents	Ongoing	Repainted occupied units in accordance with Painting Program.
	Preventative Maintenance	All Public Housing Residents	Completed	Removed and replaced existing damaged sidewalks and curbing within the RHA developments. Addition of handicap ramps and curb cuts.
	Community Policing Program	All Public Housing Residents	Ongoing	Contracted with Reading Police Department to provide dedicated police coverage. Designed to serve in a community policing model, officers are charged with conducting investigation and patrol while attending outreach events such as community meetings, youth sporting events, and anti-crime rallies.
	Program Office Efficiencies	All applicants, residents and participants	Ongoing	In response to the COVID-19 pandemic, RHA implemented a wide variety of technological and other efficiencies in order to maintain operations, including transitioning all program and administrative personnel to laptop and VPN connectivity, electronic signatures for client documentation, migration of four new software platforms (HRIS, Finance & Procurement), mobile/tablet technology for maintenance personnel and improved electronic recordkeeping. It is RHA's expectation that pandemic conditions of this year will have the greatest long-term affect on this area of operation.
	Agency Image & Marketing	All applicants, residents, participants, community at large	Ongoing	Launched Facebook page. Continued to embrace online presence as primary means of public communications.
Resident Initiatives	Service Coordination	All Public Housing Residents	Ongoing	Delivered short-term, intermittent casework services designed to help residents of affordable housing programs meet acute needs, improve quality of life and increase the likelihood of a successful tenancy. Includes the provision of direct service, information and referral, crisis intervention, mediation and internal and external advocacy. Services are delivered to meet needs associated with physical and mental health, substance abuse, finances, daily living tasks, employment and continuing education, parenting support and child welfare, domestic violence, access to insurances and entitlements, and basic needs such as food or clothing. Services are voluntary and confidential. Starting in the 3 rd week of March 2020, most in person visits were suspended due to the COVID-19 pandemic. However, the department continued to meet the needs of the community through phone interventions and intermittent office and home visits for those residents with

Actions to Improve Public Housing and Resident Initiatives – Reading Housing Authority - 2020

				more urgent or emergency needs. Assessments by phone of physical health and mental health needs, 2020 census assistance and voting registration needs were also assisted. 856 unduplicated residents received 5157 distinct interventions to help with 534 identified problems, including 322 with financial issues related to employment changes, CARES Act and rent arrearage.
Resident Councils	All Public Housing Residents	Ongoing		Resident Council functions as the 'united voice' for each public housing development. Council membership is open to all residents of the respective developments. Monthly general meetings are held in each location, with agenda items focused primarily upon housing-based issues and planning for recreational activities. Duly elected council officers chair monthly meetings, manage council finances, record meeting minutes, and represent the membership at large in agency policy and procedures. Staff attend monthly general meetings, monthly executive planning meetings, committee meetings as appropriate, and provide ongoing support and assistance. Meetings were suspended in March due to the pandemic. Executive Council officer (or CWRC) meetings resumed for a brief time in September, October & November. Plan has been established to meet with the officers virtually as the pandemic continues.
Scholarship Program	Residents of General Occupancy Developments	Ongoing		In memory of long-time board member Stokes Stitt, Reading Housing Authority offers a scholarship program to residents of Oakbrook and Glenside Homes. Two scholarships, each a maximum of \$8000, are awarded yearly on a competitive basis. One resident of Oakbrook was awarded the 2020 scholarship. Five residents received \$3000 in direct university scholarship money in 2020.
Community Gardens	Kennedy Towers & Glenside Homes & Hensler Homes	Ongoing		Added 4 new raised beds and imported soil at Kennedy Towers. Added 8 new raised beds at Glenside and Hensler Homes, imported soil, repaired fences and gates.
Wellness Program	High-Rise Residents & Glenside & Hensler Homes Elderly Residents and Adult Residents with Disabilities	Ongoing		Wellness assistance was provided through a partnership with Alverno University through its schools of Nursing, Occupational Therapy and Physical Therapy. Residents were offered tele-health interventions to assess and assist residents with stretching and movement, especially during what might be considered a more sedentary life during the pandemic.
Chore Services Program	Elderly Residents and Adult Residents with Disabilities	Ongoing		Through assistance with a contracted provider, elderly residents or adult residents with disabilities may be assisted with housekeeping needs. Services are provided when the resident is ineligible for mainstream programs and when they are willing and able to meet the remaining requirements of the lease and the program. In 2020, two new referrals were received for the program and as a result of the pandemic, nine out of 22 participants suspended their services. On average 13 residents continued receiving a total of 291 hours of assistance for the year.

Actions to Improve Public Housing and Resident Initiatives – Reading Housing Authority - 2020

Reasonable Accommodations Program	All Public Housing Residents	Ongoing	Reasonable accommodations are provided in accordance with Section 504 of the Rehabilitation Act of 1973, as amended. Reading Housing Authority will modify policies, rules, and procedures, or make a structural change to a common area or dwelling in order to accommodate persons with disabilities so that such individuals can have an equal opportunity to use and enjoy the housing program. In 2020, Reading Housing Authority processed 64 requests for accommodations.
Holiday Gift Program	Elderly Residents & Adult Residents with Disabilities	Ongoing	In cooperation with the local Salvation Army, Resident Services provides an opportunity for all elderly and disabled residents of Reading Housing Authority to sign up for and receive a holiday gift. Sign-ups and deliveries were provided differently in 2020 as a result of the pandemic. Applications were delivered to 858 eligible residents in the seven public housing properties since community spaces had been closed since March due to the pandemic. RHA received 549 applications and staff delivered each gift door to door to the 560 residents who applied. This process limited personal/group contact.
Senior Community Center	Elderly Residents & Adult Residents with Disabilities	Ongoing	Social, recreational, educational, and health-related programming, along with a hot nutritious meal, were suspended in March because of the pandemic. Delivery of “grab & go lunches” was offered by the Berks County Office of Aging & Centro Hispano. More than 85 residents received a daily meal (and sandwich for weekends) since the start of the pandemic.
Food Access	7 Public Housing Developments	Ongoing	Through collaboration with the regional food bank, pantry services are delivered on-site, and in some cases, to the home. Five sites were served through the distribution of Commodity Supplemental Food Program (CSFP) for residents 60 years of age and older. More than 215 received monthly food delivered door-to-door by staff during the pandemic. Mobile supplemental food banks were also provided by Helping Harvest in both Oakbrook and Glenside Homes
Summer Picnics	Elderly Residents & Adult Residents with Disabilities	Ongoing	Program was suspended during 2020.
Youth Programs	Youth Residents	Ongoing	After-school programming and summer camping programs are offered to youth residents of Oakbrook and Glenside Homes. In partnership with the local boys and girls club, programming is offered to meet the needs of development youth in areas of character and leadership development, the arts, education, and career development, sports, fitness and recreation, and health and life skills. In March of 2020 club activities were limited to virtual outreach programming to club members. In October, virtual remote learning was offered to youth of residents of Oakbrook and Glenside Homes with almost 50 participating.
Participation in Homeownership	Participants in the Public Housing & Housing Choice Voucher Programs	Ongoing	Two households continue to participate in the Housing Choice Voucher program.

2020 Loan Reporting		Terms of Deferral or Forgiveness	
Loan #	Name	Principal Balance O/S	
150101	Rdg Parking Authority	\$60,220.78	Settled Resolution 1842011 for \$63,966.81
190101	Price Design Resources		Settled Resolution 1842011 for \$22,444.37
260101	Sandi Salads		Settled Resolution 1842011 for \$37,995.60
260102	Sandi Salads		Bankruptcy - not recd. court papers to write off
1000101	Dryler Products Inc	\$13,875.62	Settled Resolution 1842011 for \$24,606.71
1070101	Renato Brunas Holdings		Mortgage satisfied as of 12/7/2000
1150101	Donald & Linda Dahms		Uncollectable Resolution 1842011
1180101	Rdg Railcar	\$20,974.17	Uncollectable Resolution 1842011
1180102	Rdg Railcar	\$41,944.55	Balloon Payment Date 7/22/2028
1210101	Senior Apts @ Wyo Club	\$248,905.88	Balloon Payment Date 7/22/2028
1210102	Senior Apts @ Wyo Club	\$360,000.00	Balloon Payment Date 7/22/2028
1210103	Senior Apts @ Wyo Club	\$470,307.00	Balloon Payment Date 7/22/2028
1210104	Senior Apts @ Wyo Club	\$129,693.00	Balloon Payment Date 7/22/2028
1260101	River Oak Partners	\$1,475,000.00	First Payment Date 1/1/2030
1320101	Wm M McMahon Jr	\$226,456.21	First Payment Date 4/1/2001
1330101	Jumbalaya Js	\$15,000.00	
1430101	Inglis Cottages	\$50,000.00	First Payment Date 1/1/2020
1440101	Elm View Apts	\$253,149	Settlement on 11/6/16
1440201	Elm View Apts	\$136,851	Settlement on 11/6/16
1460101	Century Hall Assoc	\$80,000.00	First Payment Date 1/1/2011
1460201	Century Hall Assoc	\$345,000.00	First Payment Date 1/1/2011
1470101	Berks Women in Crisis	\$344,101.00	Payment Date 11/4/2028
1470201	Berks Women in Crisis		Forgiven @ 10%/Year
1490101	Beacon House	\$210,000.00	First Payment Date 3/1/2007
1500101	Market Square	\$900,000.00	Principal Date 12/31/2026
1510101	Bookbindery	\$175,000.00	First Payment Date 12/21/2006
1510301	Bookbindery	\$325,000.00	First Payment Date 1/1/2006
1520101	Penns Common Court Apts	\$740,000.00	First Payment Date 10/23/2006
1870101	HAR Associates, LP	\$125,000.00	First Payment Date 12/2046
1530101	Wood St Assoc	\$150,000.00	First Payment Date 2/3/2013
1580201	Googleworks Apt bridge loan	\$262,703.49	First Payment Date 9/1/2016
B04MC420013	Readings Future LLC	\$1,000,000.00	Fixed @ 2.7% Maturity Date 08/01/2025
B02MC420013	Buttonwood Gateway	\$288,784.06	Variable Libor+0.20% Maturity Date 08/01/2024
B06MC420013	Goggleworks Apts	\$326,000.00	Variable Libor+0.20% Maturity Date 08/01/2029
B05MC420013	Doubletree (1)	\$1,200,000.00	Variable Libor+0.20% Maturity Date 08/01/2031
B13MC420013	Doubletree (2)	\$1,544,000.00	Variable Libor+0.20% Maturity Date 08/01/2034
B10MC420013	Penn Square	\$1,500,000.00	Variable Libor+0.20% Maturity Date 08/01/2035
FBL1	Grill Then Chill	\$120,185.35	3% Maturity Date 10/01/2030
FBL2	Penn Square	\$300,000.00	3% Maturity Date 11/30/2030
FBL3	Reading Soda	\$191,136.17	3% Maturity Date 11/01/2024
FBL4	Reading Hospitality	\$66,629.71	3% Maturity Date 11/21/2024
	Total Principal Balance		
	Outstanding	\$13,242,998.27	



PART I: SUMMARY OF CDBG RESOURCES

01 UNEXPENDED CDBG FUNDS AT END OF PREVIOUS PROGRAM YEAR
02 ENTITLEMENT GRANT
03 SURPLUS URBAN RENEWAL
04 SECTION 108 GUARANTEED LOAN FUNDS
05 CURRENT YEAR PROGRAM INCOME
05a CURRENT YEAR SECTION 108 PROGRAM INCOME (FOR SI TYPE)
06 FUNDS RETURNED TO THE LINE-OF-CREDIT
06a FUNDS RETURNED TO THE LOCAL CDBG ACCOUNT
07 ADJUSTMENT TO COMPUTE TOTAL AVAILABLE
08 TOTAL AVAILABLE (SUM, LINES 01-07)

PART II: SUMMARY OF CDBG EXPENDITURES

09 DISBURSEMENTS OTHER THAN SECTION 108 REPAYMENTS AND PLANNING/ADMINISTRATION
10 ADJUSTMENT TO COMPUTE TOTAL AMOUNT SUBJECT TO LOW/MOD BENEFIT
11 AMOUNT SUBJECT TO LOW/MOD BENEFIT (LINE 09 + LINE 10)
12 DISBURSED IN IDIS FOR PLANNING/ADMINISTRATION
13 DISBURSED IN IDIS FOR SECTION 108 REPAYMENTS
14 ADJUSTMENT TO COMPUTE TOTAL EXPENDITURES
15 TOTAL EXPENDITURES (SUM, LINES 11-14)
16 UNEXPENDED BALANCE (LINE 08 - LINE 15)

PART III: LOWMOD BENEFIT THIS REPORTING PERIOD

17 EXPENDED FOR LOW/MOD HOUSING IN SPECIAL AREAS
18 EXPENDED FOR LOW/MOD MULTI-UNIT HOUSING
19 DISBURSED FOR OTHER LOW/MOD ACTIVITIES
20 ADJUSTMENT TO COMPUTE TOTAL LOW/MOD CREDIT
21 TOTAL LOW/MOD CREDIT (SUM, LINES 17-20)
22 PERCENT LOW/MOD CREDIT (LINE 21/LINE 11)

LOW/MOD BENEFIT FOR MULTI-YEAR CERTIFICATIONS

23 PROGRAM YEARS(PY) COVERED IN CERTIFICATION
24 CUMULATIVE NET EXPENDITURES SUBJECT TO LOW/MOD BENEFIT CALCULATION
25 CUMULATIVE EXPENDITURES BENEFITTING LOW/MOD PERSONS
26 PERCENT BENEFIT TO LOW/MOD PERSONS (LINE 25/LINE 24)

PART IV: PUBLIC SERVICE (PS) CAP CALCULATIONS

27 DISBURSED IN IDIS FOR PUBLIC SERVICES
28 PS UNLIQUIDATED OBLIGATIONS AT END OF CURRENT PROGRAM YEAR
29 PS UNLIQUIDATED OBLIGATIONS AT END OF PREVIOUS PROGRAM YEAR
30 ADJUSTMENT TO COMPUTE TOTAL PS OBLIGATIONS
31 TOTAL PS OBLIGATIONS (LINE 27 + LINE 28 - LINE 29 + LINE 30)
32 ENTITLEMENT GRANT
33 PRIOR YEAR PROGRAM INCOME
34 ADJUSTMENT TO COMPUTE TOTAL SUBJECT TO PS CAP
35 TOTAL SUBJECT TO PS CAP (SUM, LINES 32-34)
36 PERCENT FUNDS OBLIGATED FOR PS ACTIVITIES (LINE 31/LINE 35)

3,390,487.36
2,560,654.00
0.00
0.00
96,965.47
352,699.67
15,000.00
0.00
(15,000.00)
6,400,806.50

2,046,957.93
0.00
2,046,957.93
352,442.23
18,952.50
0.00
2,418,352.66
3,982,453.84

0.00
0.00
1,926,924.93
0.00
1,926,924.93
94.14%

PY: 2020 PY: 2021 PY: 2022

2,261,953.73
1,926,924.93
85.19%

365,961.60
0.00
0.00
0.00
365,961.60
2,560,654.00
114,262.85
0.00
2,674,916.85
13.68%



PART V: PLANNING AND ADMINISTRATION (PA) CAP

- 37 DISBURSED IN IDIS FOR PLANNING/ADMINISTRATION
- 38 PA UNLIQUIDATED OBLIGATIONS AT END OF CURRENT PROGRAM YEAR
- 39 PA UNLIQUIDATED OBLIGATIONS AT END OF PREVIOUS PROGRAM YEAR
- 40 ADJUSTMENT TO COMPUTE TOTAL PA OBLIGATIONS
- 41 TOTAL PA OBLIGATIONS (LINE 37 + LINE 38 - LINE 39 +LINE 40)
- 42 ENTITLEMENT GRANT
- 43 CURRENT YEAR PROGRAM INCOME
- 44 ADJUSTMENT TO COMPUTE TOTAL SUBJECT TO PA CAP
- 45 TOTAL SUBJECT TO PA CAP (SUM, LINES 42-44)
- 46 PERCENT FUNDS OBLIGATED FOR PA ACTIVITIES (LINE 41/LINE 45)

352,442.23
0.00
0.00
0.00
352,442.23
2,560,654.00
449,665.14
0.00
3,010,319.14
11.71%

Loan Information – Section 108, CDBG, NHS

<u>Section 108 Loan Program Name</u>	<u>Payments Received From Loan Recipient in 2020</u>	<u>Amount Paid to HUD in 2020</u>
Buttonwood Gateway (Hydrojet)	\$81,677.54	\$6,342.74
Goggle Works Apartments	\$4,118.99	\$4,118.99
Reading's Future (Sovereign Plaza)	\$267,600.00	\$267,600.00
Doubletree Hotel (1)	\$15,162.01	\$15,162.01
Doubletree Hotel (2)	\$19,508.35	\$19,508.35
Penn Square	\$0.00	\$18,952.50

The former CDBG Family Business Loan Program with Fulton Bank returned CDBG funds
As of 12/31/2020 the account balance was \$151,465.77

CDBG Special Economic Development Activity Loan Job Creation
Reading Soda Works created a total of 6.5 FTE jobs as of 12/31/2020

NHS Homeownership Assistance Loan CDBG Program Income in 2020 \$30,685
NHS Homeownership Assistance Loan CDBG Program Income Loans Issued in 2020 - 2

City of Reading 2020 CAPER

Citizen Comments / Action Plan Amendments / ESG-CV CARES Act

Citizen Comments

- The City of Reading has received no citizen comments on the 2020 CAPER.

Action Plan Amendments

- Two CDBG Action Plan amendments were undertaken. One was to add the Microenterprise Assistance Activity and the other one was to add the Special Economic Development Activity.
- A CDBG-CV CARES Act Action Plan amendment was undertaken to add Administration, the Subsistence Payments Emergency Rental Assistance Program and the Microenterprise Assistance Programs.
- An ESG-CV CARES Act Action Plan amendment was undertaken to add Administration, Operation and Maintenance, Essential Services, Street Outreach, Rapid Rehousing, and Homeless Prevention activities.

ESG-CV CARES Act drawdown information

- 56,904.30 in ESG-CV funds were drawn down for homeless prevention and rapid rehousing serving 14 clients.

HUD ESG CAPER FY2020

Grant: ESG: Reading - PA - Report Type: CAPER

Report Date Range

1/1/2020 to 12/31/2020

Q01a. Contact Information

First name	Patricia
Middle name	
Last name	Vasquez
Suffix	
Title	
Street Address 1	815 Washington Street
Street Address 2	Room 3-12
City	Reading
State	Pennsylvania
ZIP Code	19601
E-mail Address	patricia.vasquez@readingpa.gov
Phone Number	(610)655-6509
Extension	
Fax Number	

Q01b. Grant Information

As of 3/5/2021

Fiscal Year	Grant Number	Current Authorized Amount	Total Drawn	Balance	Obligation Date	Expenditure Deadline
2020	E20MC420013	\$224,371.00	\$0	\$224,371.00	5/20/2020	5/20/2022
2019	E19MC420013	\$220,956.00	\$160,788.69	\$60,167.31	7/2/2019	7/2/2021
2018	E18MC420013	\$217,817.00	\$217,817.00	\$0	8/29/2018	8/29/2020
2017	E17MC420013	\$218,460.00	\$218,460.00	\$0	9/12/2017	9/12/2019
2016	E16MC420013	\$221,124.00	\$221,124.00	\$0	7/14/2016	7/14/2018
2015	E15MC420013	\$223,211.00	\$223,211.00	\$0	7/17/2015	7/17/2017
2014	E14MC420006	\$207,105.00	\$207,105.00	\$0	6/24/2014	6/24/2016
2013	E13MC420006	\$170,379.00	\$170,379.00	\$0	7/29/2013	7/29/2015
2012						
2011						
Total		\$1,703,423.00	\$1,418,884.69	\$284,538.31		

ESG Information from IDIS

CAPER reporting includes funds used from fiscal year:

2019, 2020

Project types carried out during the program year

Enter the number of each type of projects funded through ESG during this program year.

Street Outreach	1
Emergency Shelter	2
Transitional Housing (grandfathered under ES)	0
Day Shelter (funded under ES)	0
Rapid Re-Housing	2
Homelessness Prevention	2

Q01c. Additional Information

HMIS

Comparable Database

Are 100% of the project(s) funded through ESG, which are allowed to use HMIS, entering data into HMIS?	Yes
Have all of the projects entered data into Sage via a CSV - CAPER Report upload?	Yes
Are 100% of the project(s) funded through ESG, which are allowed to use a comparable database, entering data into the comparable database?	Yes
Have all of the projects entered data into Sage via a CSV - CAPER Report upload?	Yes

Q04a: Project Identifiers in HMIS

Organization Name	Organization ID	Project Name	Project ID	HMIS Project Type	Method for Tracking ES	Affiliated with a residential project	Project IDs of affiliations	CoC Number	Geocode	Victim Service Provider	HMIS Software Name	Report Start Date	Report End Date	CSV Exception?	Uploaded via emailed hyperlink?
Berks Coalition to End Homelessness	1	BCEH - Mulberry Street	573	1	0			PA-506	425793	0	ServicePoint	2020-01-01	2020-12-31	No	Yes
Berks Coalition to End Homelessness	1	BCEH Street Outreach	565	4				PA-506	425793	0	ServicePoint	2020-01-01	2020-12-31	No	Yes
Opportunity House	2	Opportunity House - Homeless Shelter	15	1	0			PA-506	429011	0	ServicePoint	2020-01-01	2021-12-31	No	Yes
Opportunity House	2	Opportunity House - ESG -RRH	536	13				PA-506	425793	0	ServicePoint	2020-01-01	2020-12-31	No	Yes
Human Relations Commission ESG HP	22	Human Relations Commission ESG HP	22	12				PA-506	425793	0	ServicePoint	2020-01-01	2020-12-31	No	Yes
Human Relations Commission ESG HP	22	Human Relations Commission ESG RRH	550	13				PA-506	425793	0	ServicePoint	2020-01-01	2020-12-31	No	Yes
Salvation Army in Reading, PA	30	Salvation Army ESG RRH	551	13				PA-506	429011	0	ServicePoint	2020-01-01	2020-12-31	No	Yes
Salvation Army in Reading, PA	30	Salvation Army ESG HP	541	12				PA-506	425793	0	ServicePoint	2020-01-01	2020-12-31	No	Yes

Q05a: Report Validations Table

Total Number of Persons Served	419
Number of Adults (Age 18 or Over)	310
Number of Children (Under Age 18)	105
Number of Persons with Unknown Age	4
Number of Leavers	330
Number of Adult Leavers	253
Number of Adult and Head of Household Leavers	253
Number of Stayers	89
Number of Adult Stayers	57
Number of Veterans	14
Number of Chronically Homeless Persons	36
Number of Youth Under Age 25	41
Number of Parenting Youth Under Age 25 with Children	3
Number of Adult Heads of Household	271
Number of Child and Unknown-Age Heads of Household	1
Heads of Households and Adult Stayers in the Project 365 Days or More	25

Q06a: Data Quality: Personally Identifying Information (PII)

Data Element	Client Doesn't Know/Refused	Information Missing	Data Issues	Total	% of Error Rate
Name	0	0	1	1	0.24 %
Social Security Number	6	3	1	10	2.39 %
Date of Birth	0	9	0	9	2.15 %
Race	0	4	0	4	0.95 %
Ethnicity	0	4	0	4	0.95 %
Gender	0	4	0	4	0.95 %
Overall Score				21	5.01 %

Q06b: Data Quality: Universal Data Elements

	Error Count	% of Error Rate
Veteran Status	1	0.32 %
Project Start Date	0	0.00 %
Relationship to Head of Household	29	6.92 %
Client Location	0	0.00 %
Disabling Condition	13	3.10 %

Q06c: Data Quality: Income and Housing Data Quality

	Error Count	% of Error Rate
Destination	7	2.12 %
Income and Sources at Start	18	6.62 %
Income and Sources at Annual Assessment	24	96.00 %
Income and Sources at Exit	11	4.35 %

Q06d: Data Quality: Chronic Homelessness

	Count of Total Records	Missing Time in Institution	Missing Time in Housing	Approximate Date Started DK/R/missing	Number of Times DK/R/missing	Number of Months DK/R/missing	% of Records Unable to Calculate
ES, SH, Street Outreach	231	0	0	4	5	3	2.90 %
TH	0	0	0	0	0	0	–
PH (All)	18	0	0	1	1	1	5.50 %
Total	249	0	0	0	0	0	3.08 %

Q06e: Data Quality: Timeliness

	Number of Project Start Records	Number of Project Exit Records
0 days	35	86
1-3 Days	122	88
4-6 Days	66	34
7-10 Days	23	16
11+ Days	70	92

Q06f: Data Quality: Inactive Records: Street Outreach & Emergency Shelter

	# of Records	# of Inactive Records	% of Inactive Records
Contact (Adults and Heads of Household in Street Outreach or ES - NBN)	5	5	100.00 %
Bed Night (All Clients in ES - NBN)	0	0	–

Q07a: Number of Persons Served

	Total	Without Children	With Children and Adults	With Only Children	Unknown Household Type
Adults	310	236	73	0	1
Children	105	0	100	3	2
Client Doesn't Know/ Client Refused	0	0	0	0	0
Data Not Collected	4	0	0	0	4
Total	419	236	173	3	7
For PSH & RRH – the total persons served who moved into housing	0	0	0	0	0

Q08a: Households Served

	Total	Without Children	With Children and Adults	With Only Children	Unknown Household Type
Total Households	272	219	52	0	1
For PSH & RRH – the total households served who moved into housing	0	0	0	0	0

Q08b: Point-in-Time Count of Households on the Last Wednesday

	Total	Without Children	With Children and Adults	With Only Children	Unknown Household Type
January	37	31	6	0	0
April	44	34	10	0	0
July	41	31	10	0	0
October	41	30	11	0	0

Q09a: Number of Persons Contacted

	All Persons Contacted	First contact – NOT staying on the Streets, ES, or SH	First contact – WAS staying on Streets, ES, or SH	First contact – Worker unable to determine
Once	0	0	0	0
2-5 Times	0	0	0	0
6-9 Times	0	0	0	0
10+ Times	0	0	0	0
Total Persons Contacted	0	0	0	0

Q09b: Number of Persons Engaged

	All Persons Contacted	First contact – NOT staying on the Streets, ES, or SH	First contact – WAS staying on Streets, ES, or SH	First contact – Worker unable to determine
Once	0	0	0	0
2-5 Contacts	0	0	0	0
6-9 Contacts	0	0	0	0
10+ Contacts	0	0	0	0
Total Persons Engaged	0	0	0	0
Rate of Engagement	0.00	0.00	0.00	0.00

Q10a: Gender of Adults

	Total	Without Children	With Children and Adults	Unknown Household Type
Male	149	129	20	0
Female	161	107	53	1
Trans Female (MTF or Male to Female)	0	0	0	0
Trans Male (FTM or Female to Male)	0	0	0	0
Gender Non-Conforming (i.e. not exclusively male or female)	0	0	0	0
Client Doesn't Know/Client Refused	0	0	0	0
Data Not Collected	0	0	0	0
Subtotal	310	236	73	1

Q10b: Gender of Children

	Total	With Children and Adults	With Only Children	Unknown Household Type
Male	50	48	2	0
Female	55	52	1	2
Trans Female (MTF or Male to Female)	0	0	0	0
Trans Male (FTM or Female to Male)	0	0	0	0
Gender Non-Conforming (i.e. not exclusively male or female)	0	0	0	0
Client Doesn't Know/Client Refused	0	0	0	0
Data Not Collected	0	0	0	0
Subtotal	105	100	3	2

Q10c: Gender of Persons Missing Age Information

	Total	Without Children	With Children and Adults	With Only Children	Unknown Household Type
Male	0	0	0	0	0
Female	0	0	0	0	0
Trans Female (MTF or Male to Female)	0	0	0	0	0
Trans Male (FTM or Female to Male)	0	0	0	0	0
Gender Non-Conforming (i.e. not exclusively male or female)	0	0	0	0	0
Client Doesn't Know/Client Refused	0	0	0	0	0
Data Not Collected	4	0	0	0	4
Subtotal	4	0	0	0	4

Q10d: Gender by Age Ranges

	Total	Under Age 18	Age 18-24	Age 25-61	Age 62 and over	Client Doesn't Know/ Client Refused	Data Not Collected
Male	199	50	23	115	11	0	0
Female	216	55	27	129	5	0	0
Trans Female (MTF or Male to Female)	0	0	0	0	0	0	0
Trans Male (FTM or Female to Male)	0	0	0	0	0	0	0
Gender Non-Conforming (i.e. not exclusively male or female)	0	0	0	0	0	0	0
Client Doesn't Know/Client Refused	0	0	0	0	0	0	0
Data Not Collected	4	0	0	0	0	0	4
Subtotal	419	105	50	244	16	0	4

Q11: Age

	Total	Without Children	With Children and Adults	With Only Children	Unknown Household Type
Under 5	38	0	35	1	2
5 - 12	39	0	39	0	0
13 - 17	28	0	26	2	0
18 - 24	50	38	12	0	0
25 - 34	77	49	27	0	1
35 - 44	79	56	23	0	0
45 - 54	55	47	8	0	0
55 - 61	33	33	0	0	0
62+	16	13	3	0	0
Client Doesn't Know/Client Refused	0	0	0	0	0
Data Not Collected	4	0	0	0	4
Total	419	236	173	3	7

Q12a: Race

	Total	Without Children	With Children and Adults	With Only Children	Unknown Household Type
White	290	169	119	1	1
Black or African American	103	53	48	2	0
Asian	1	1	0	0	0
American Indian or Alaska Native	9	1	5	0	3
Native Hawaiian or Other Pacific Islander	0	0	0	0	0
Multiple Races	6	5	1	0	0
Client Doesn't Know/Client Refused	6	6	0	0	0
Data Not Collected	4	1	0	0	3
Total	419	236	173	3	7

Q12b: Ethnicity

	Total	Without Children	With Children and Adults	With Only Children	Unknown Household Type
Non-Hispanic/Non-Latino	218	150	66	2	0
Hispanic/Latino	197	86	107	1	3
Client Doesn't Know/Client Refused	0	0	0	0	0
Data Not Collected	4	0	0	0	4
Total	419	236	173	3	7

Q13a1: Physical and Mental Health Conditions at Start

	Total Persons	Without Children	Adults in HH with Children & Adults	Children in HH with Children & Adults	With Children and Adults	With Only Children	Unknown Household Type
Mental Health Problem	125	108	13	3	—	0	1
Alcohol Abuse	11	10	1	0	—	0	0
Drug Abuse	20	18	2	0	—	0	0
Both Alcohol and Drug Abuse	19	19	0	0	—	0	0
Chronic Health Condition	57	50	7	0	—	0	0
HIV/AIDS	3	3	0	0	—	0	0
Developmental Disability	33	26	2	5	—	0	0
Physical Disability	72	63	7	2	—	0	0

☞ The "With Children and Adults" column is retired as of 10/1/2019 and replaced with the columns "Adults in HH with Children & Adults" and "Children in HH with Children & Adults".

Q13b1: Physical and Mental Health Conditions at Exit

	Total Persons	Without Children	Adults in HH with Children & Adults	Children in HH with Children & Adults	With Children and Adults	With Only Children	Unknown Household Type
Mental Health Problem	104	89	12	2	—	0	1
Alcohol Abuse	11	10	1	0	—	0	0
Drug Abuse	18	16	2	0	—	0	0
Both Alcohol and Drug Abuse	18	18	0	0	—	0	0
Chronic Health Condition	44	38	6	0	—	0	0
HIV/AIDS	3	3	0	0	—	0	0
Developmental Disability	31	24	2	5	—	0	0
Physical Disability	61	53	7	1	—	0	0

☞ The "With Children and Adults" column is retired as of 10/1/2019 and replaced with the columns "Adults in HH with Children & Adults" and "Children in HH with Children & Adults".

Q13c1: Physical and Mental Health Conditions for Stayers

	Total Persons	Without Children	Adults in HH with Children & Adults	Children in HH with Children & Adults	With Children and Adults	With Only Children	Unknown Household Type
Mental Health Problem	20	17	2	1	—	0	0
Alcohol Abuse	0	0	0	0	—	0	0
Drug Abuse	2	2	0	0	—	0	0
Both Alcohol and Drug Abuse	2	2	0	0	—	0	0
Chronic Health Condition	12	11	1	0	—	0	0
HIV/AIDS	0	0	0	0	—	0	0
Developmental Disability	3	3	0	0	—	0	0
Physical Disability	9	8	0	1	—	0	0

☞ The "With Children and Adults" column is retired as of 10/1/2019 and replaced with the columns "Adults in HH with Children & Adults" and "Children in HH with Children & Adults".

Q14a: Domestic Violence History

	Total	Without Children	With Children and Adults	With Only Children	Unknown Household Type
Yes	86	69	17	0	0
No	218	162	55	0	1
Client Doesn't Know/Client Refused	0	0	0	0	0
Data Not Collected	7	5	2	0	0
Total	311	236	74	0	1

Q14b: Persons Fleeing Domestic Violence

	Total	Without Children	With Children and Adults	With Only Children	Unknown Household Type
Yes	3	3	0	0	0
No	29	22	7	0	0
Client Doesn't Know/Client Refused	0	0	0	0	0
Data Not Collected	54	44	10	0	0
Total	86	69	17	0	0

Q15: Living Situation

	Total	Without Children	With Children and Adults	With Only Children	Unknown Household Type
Homeless Situations	0	0	0	0	0
Emergency shelter, including hotel or motel paid for with emergency shelter voucher	54	46	8	0	0
Transitional housing for homeless persons (including homeless youth)	1	1	0	0	0
Place not meant for habitation	58	45	13	0	0
Safe Haven	0	0	0	0	0
Host Home (non-crisis)	0	0	0	0	0
Interim Housing [Ⓒ]	0	0	0	0	0
Subtotal	113	92	21	0	0
Institutional Settings	0	0	0	0	0
Psychiatric hospital or other psychiatric facility	7	7	0	0	0
Substance abuse treatment facility or detox center	6	6	0	0	0
Hospital or other residential non-psychiatric medical facility	9	9	0	0	0
Jail, prison or juvenile detention facility	5	5	0	0	0
Foster care home or foster care group home	1	1	0	0	0
Long-term care facility or nursing home	0	0	0	0	0
Residential project or halfway house with no homeless criteria	0	0	0	0	0
Subtotal	28	28	0	0	0
Other Locations	0	0	0	0	0
Permanent housing (other than RRH) for formerly homeless persons	2	2	0	0	0
Owned by client, no ongoing housing subsidy	1	1	0	0	0
Owned by client, with ongoing housing subsidy	2	2	0	0	0
Rental by client, with RRH or equivalent subsidy	0	0	0	0	0
Rental by client, with HCV voucher (tenant or project based)	0	0	0	0	0
Rental by client in a public housing unit	0	0	0	0	0
Rental by client, no ongoing housing subsidy	49	19	30	0	0
Rental by client, with VASH subsidy	0	0	0	0	0
Rental by client with GPD TIP subsidy	0	0	0	0	0
Rental by client, with other housing subsidy	1	1	0	0	0
Hotel or motel paid for without emergency shelter voucher	22	12	10	0	0
Staying or living in a friend's room, apartment or house	49	41	7	0	1
Staying or living in a family member's room, apartment or house	41	36	5	0	0
Client Doesn't Know/Client Refused	1	1	0	0	0
Data Not Collected	2	1	1	0	0
Subtotal	170	116	53	0	1
Total	311	236	74	0	1

[Ⓒ] Interim housing is retired as of 10/1/2019.

Q16: Cash Income - Ranges

	Income at Start	Income at Latest Annual Assessment for Stayers	Income at Exit for Leavers
No income	128	0	104
\$1 - \$150	3	0	3
\$151 - \$250	4	0	3
\$251 - \$500	13	0	11
\$501 - \$1000	72	0	60
\$1,001 - \$1,500	30	0	25
\$1,501 - \$2,000	24	0	22
\$2,001+	20	0	14
Client Doesn't Know/Client Refused	0	0	0
Data Not Collected	16	0	11
Number of Adult Stayers Not Yet Required to Have an Annual Assessment	0	32	0
Number of Adult Stayers Without Required Annual Assessment	0	25	0
Total Adults	310	57	253

Q17: Cash Income - Sources

	Income at Start	Income at Latest Annual Assessment for Stayers	Income at Exit for Leavers
Earned Income	65	0	55
Unemployment Insurance	20	0	11
SSI	47	0	41
SSDI	40	0	34
VA Service-Connected Disability Compensation	0	0	0
VA Non-Service Connected Disability Pension	1	0	1
Private Disability Insurance	0	0	0
Worker's Compensation	1	0	1
TANF or Equivalent	18	0	16
General Assistance	2	0	2
Retirement (Social Security)	3	0	3
Pension from Former Job	4	0	4
Child Support	6	0	5
Alimony (Spousal Support)	1	0	1
Other Source	7	0	7
Adults with Income Information at Start and Annual Assessment/Exit	0	0	0

Q19b: Disabling Conditions and Income for Adults at Exit

	AO: Adult with Disabling Condition	AO: Adult without Disabling Condition	AO: Total Adults	AO: % with Disabling Condition by Source	AC: Adult with Disabling Condition	AC: Adult without Disabling Condition	AC: Total Adults	AC: % with Disabling Condition by Source	UK: Adult with Disabling Condition	UK: Adult without Disabling Condition	UK: Total Adults	UK: % with Disabling Condition by Source
Earned Income	17	20	37	45.57 %	2	11	13	15.31 %	1	0	1	100.00 %
Supplemental Security Income (SSI)	25	5	30	83.33 %	5	5	10	49.90 %	0	0	0	—
Social Security Disability Insurance (SSDI)	28	2	30	93.20 %	2	2	4	50.00 %	1	0	1	100.00 %
VA Service-Connected Disability Compensation	0	0	0	—	0	0	0	—	0	0	0	—
Private Disability Insurance	0	0	0	—	0	0	0	—	0	0	0	—
Worker's Compensation	1	0	1	100.00 %	0	0	0	—	0	0	0	—
Temporary Assistance for Needy Families (TANF)	6	1	7	85.71 %	4	5	9	44.33 %	0	0	0	—
Retirement Income from Social Security	2	0	2	100.00 %	1	0	1	100.00 %	0	0	0	—
Pension or retirement income from a former job	3	1	4	75.25 %	0	0	0	—	0	0	0	—
Child Support	0	0	0	—	0	4	4	0.00 %	1	0	1	100.00 %
Other source	8	3	11	73.00 %	2	6	8	25.13 %	1	0	1	100.00 %
No Sources	49	35	84	58.44 %	6	8	14	42.71 %	0	0	0	—
Unduplicated Total Adults	120	63	183		15	32	47		1	0	1	

Q20a: Type of Non-Cash Benefit Sources

	Benefit at Start	Benefit at Latest Annual Assessment for Stayers	Benefit at Exit for Leavers
Supplemental Nutritional Assistance Program	148	0	128
WIC	12	0	12
TANF Child Care Services	0	0	0
TANF Transportation Services	1	0	1
Other TANF-Funded Services	1	0	1
Other Source	0	0	0

Q21: Health Insurance

	At Start	At Annual Assessment for Stayers	At Exit for Leavers
Medicaid	289	0	227
Medicare	40	0	33
State Children's Health Insurance Program	0	0	0
VA Medical Services	1	0	1
Employer Provided Health Insurance	3	0	2
Health Insurance Through COBRA	0	0	0
Private Pay Health Insurance	2	0	2
State Health Insurance for Adults	9	0	7
Indian Health Services Program	0	0	0
Other	2	0	2
No Health Insurance	85	0	68
Client Doesn't Know/Client Refused	5	0	5
Data Not Collected	14	46	8
Number of Stayers Not Yet Required to Have an Annual Assessment	0	43	0
1 Source of Health Insurance	286	0	228
More than 1 Source of Health Insurance	29	0	22

Q22a2: Length of Participation – ESG Projects

	Total	Leavers	Stayers
0 to 7 days	84	78	6
8 to 14 days	30	30	0
15 to 21 days	22	22	0
22 to 30 days	19	12	7
31 to 60 days	72	67	5
61 to 90 days	45	45	0
91 to 180 days	44	42	2
181 to 365 days	49	26	23
366 to 730 days (1-2 Yrs)	33	8	25
731 to 1,095 days (2-3 Yrs)	21	0	21
1,096 to 1,460 days (3-4 Yrs)	0	0	0
1,461 to 1,825 days (4-5 Yrs)	0	0	0
More than 1,825 days (> 5 Yrs)	0	0	0
Data Not Collected	0	0	0
Total	419	330	89

Q22c: Length of Time between Project Start Date and Housing Move-in Date

	Total	Without Children	With Children and Adults	With Only Children	Unknown Household Type
7 days or less	0	0	0	0	0
8 to 14 days	0	0	0	0	0
15 to 21 days	0	0	0	0	0
22 to 30 days	0	0	0	0	0
31 to 60 days	0	0	0	0	0
61 to 180 days	0	0	0	0	0
181 to 365 days	0	0	0	0	0
366 to 730 days (1-2 Yrs)	0	0	0	0	0
Total (persons moved into housing)	0	0	0	0	0
Average length of time to housing	–	–	–	–	–
Persons who were exited without move-in	26	5	21	0	0
Total persons	26	5	21	0	0

Q22d: Length of Participation by Household Type

	Total	Without Children	With Children and Adults	With Only Children	Unknown Household Type
7 days or less	84	47	36	0	1
8 to 14 days	30	19	11	0	0
15 to 21 days	22	16	0	0	6
22 to 30 days	19	8	11	0	0
31 to 60 days	72	40	29	3	0
61 to 90 days	45	23	22	0	0
91 to 180 days	44	29	15	0	0
181 to 365 days	49	32	17	0	0
366 to 730 days (1-2 Yrs)	33	21	12	0	0
731 to 1,095 days (2-3 Yrs)	21	1	20	0	0
1,096 to 1,460 days (3-4 Yrs)	0	0	0	0	0
1,461 to 1,825 days (4-5 Yrs)	0	0	0	0	0
More than 1,825 days (> 5 Yrs)	0	0	0	0	0
Data Not Collected	0	0	0	0	0
Total	419	236	173	3	7

Q22e: Length of Time Prior to Housing - based on 3.917 Date Homelessness Started

	Total	Without Children	With Children and Adults	With Only Children	Unknown Household Type
7 days or less	117	73	38	0	6
8 to 14 days	29	7	22	0	0
15 to 21 days	8	5	3	0	0
22 to 30 days	14	10	4	0	0
31 to 60 days	22	18	3	0	1
61 to 180 days	34	24	10	0	0
181 to 365 days	25	21	4	0	0
366 to 730 days (1-2 Yrs)	12	12	0	0	0
731 days or more	4	4	0	0	0
Total (persons moved into housing)	265	174	84	0	7
Not yet moved into housing	35	9	26	0	0
Data not collected	26	20	6	0	0
Total persons	326	203	116	0	7

Q23c: Exit Destination – All persons

	Total	Without Children	With Children and Adults	With Only Children	Unknown Household Type
Permanent Destinations	0	0	0	0	0
Moved from one HOPWA funded project to HOPWA PH	0	0	0	0	0
Owned by client, no ongoing housing subsidy	1	1	0	0	0
Owned by client, with ongoing housing subsidy	4	0	4	0	0
Rental by client, no ongoing housing subsidy	93	32	58	3	0
Rental by client, with VASH housing subsidy	0	0	0	0	0
Rental by client, with GPD TIP housing subsidy	0	0	0	0	0
Rental by client, with other ongoing housing subsidy	7	7	0	0	0
Permanent housing (other than RRH) for formerly homeless persons	15	8	7	0	0
Staying or living with family, permanent tenure	16	8	8	0	0
Staying or living with friends, permanent tenure	6	2	4	0	0
Rental by client, with RRH or equivalent subsidy	0	0	0	0	0
Rental by client, with HCV voucher (tenant or project based)	0	0	0	0	0
Rental by client in a public housing unit	0	0	0	0	0
Subtotal	142	58	81	3	0
Temporary Destinations	0	0	0	0	0
Emergency shelter, including hotel or motel paid for with emergency shelter voucher	26	20	6	0	0
Moved from one HOPWA funded project to HOPWA TH	0	0	0	0	0
Transitional housing for homeless persons (including homeless youth)	3	1	2	0	0
Staying or living with family, temporary tenure (e.g. room, apartment or house)	7	4	3	0	0
Staying or living with friends, temporary tenure (e.g. room, apartment or house)	5	4	0	0	1
Place not meant for habitation (e.g., a vehicle, an abandoned building, bus/train/subway station/airport or anywhere outside)	4	4	0	0	0
Safe Haven	0	0	0	0	0
Hotel or motel paid for without emergency shelter voucher	8	2	6	0	0
Host Home (non-crisis)	0	0	0	0	0
Subtotal	53	35	17	0	1
Institutional Settings	0	0	0	0	0
Foster care home or group foster care home	0	0	0	0	0
Psychiatric hospital or other psychiatric facility	2	2	0	0	0
Substance abuse treatment facility or detox center	2	2	0	0	0
Hospital or other residential non-psychiatric medical facility	3	3	0	0	0
Jail, prison, or juvenile detention facility	1	1	0	0	0
Long-term care facility or nursing home	0	0	0	0	0
Subtotal	8	8	0	0	0
Other Destinations	0	0	0	0	0
Residential project or halfway house with no homeless criteria	1	1	0	0	0
Deceased	0	0	0	0	0
Other	119	88	25	0	6
Client Doesn't Know/Client Refused	0	0	0	0	0
Data Not Collected (no exit interview completed)	7	7	0	0	0
Subtotal	127	96	25	0	6
Total	330	197	123	3	7
Total persons exiting to positive housing destinations	107	55	52	0	0
Total persons whose destinations excluded them from the calculation	3	3	0	0	0
Percentage	32.72 %	28.35 %	42.28 %	0.00 %	0.00 %

Q24: Homelessness Prevention Housing Assessment at Exit

	Total	Without Children	With Children and Adults	With Only Children	Unknown Household Type
Able to maintain the housing they had at project start—Without a subsidy	24	5	18	1	0
Able to maintain the housing they had at project start—With the subsidy they had at project start	1	0	0	1	0
Able to maintain the housing they had at project start—With an on-going subsidy acquired since project start	0	0	0	0	0
Able to maintain the housing they had at project start—Only with financial assistance other than a subsidy	0	0	0	0	0
Moved to new housing unit—With on-going subsidy	0	0	0	0	0
Moved to new housing unit—Without an on-going subsidy	0	0	0	0	0
Moved in with family/friends on a temporary basis	0	0	0	0	0
Moved in with family/friends on a permanent basis	0	0	0	0	0
Moved to a transitional or temporary housing facility or program	0	0	0	0	0
Client became homeless – moving to a shelter or other place unfit for human habitation	0	0	0	0	0
Client went to jail/prison	0	0	0	0	0
Client died	0	0	0	0	0
Client doesn't know/Client refused	0	0	0	0	0
Data not collected (no exit interview completed)	13	1	11	1	0
Total	38	6	29	3	0

Q25a: Number of Veterans

	Total	Without Children	With Children and Adults	Unknown Household Type
Chronically Homeless Veteran	1	1	0	0
Non-Chronically Homeless Veteran	13	11	2	0
Not a Veteran	295	224	70	1
Client Doesn't Know/Client Refused	0	0	0	0
Data Not Collected	1	0	1	0
Total	310	236	73	1

Q26b: Number of Chronically Homeless Persons by Household

	Total	Without Children	With Children and Adults	With Only Children	Unknown Household Type
Chronically Homeless	36	29	7	0	0
Not Chronically Homeless	367	195	164	3	5
Client Doesn't Know/Client Refused	2	2	0	0	0
Data Not Collected	14	10	2	0	2
Total	419	236	173	3	7