

## **INFORMATION TECHNOLOGY DIVISION**

The Information Technology (IT) Division plans, acquires, installs and supports information processing systems for all departments of the City of Reading. The IT Division provides support for the various systems which include but are not limited to: accounting, payroll, personnel, property taxes, per capita taxes, earned income taxes, EMS taxes, business privilege taxes, solid waste fees, trash collection fees, utility billing, cash receipts, housing permits, trade licenses, crime prevention, and fixed assets.

The IT Division maintains a switched computer network. The computer network supports all departments throughout the City, and provides office automation; police services which include, computer aided dispatch, records management system, mobile systems. The computer network consists of servers running Windows 2000 Server and Advanced Server, Windows 2003 Server and Advanced Server and Citrix Metaframe XP with over six hundred networked devices and five hundred users. Selected users have access to the Internet and outside Email access. Email is hosted internally as is the city web site [www.Readingpa.gov](http://www.Readingpa.gov). All users have access to Email within the City of Reading Network and access to the City of Reading Intranet. The network is a wide area network. ISDN, T1, GPRS and LASER connections to other City of Reading work sites such as the Public Works building, the City Wastewater Treatment Plant, the Police Athletic League, all Fire Stations, Reading Area Water Authority, the Police Academy, BARTA substation and outside agencies.

### **FY 2007 PROGRAM GOALS AND OBJECTIVES**

**GOAL 1:            NETWORK OPERATIONS**

Objective 1:            Continue the implementation of the City Geographic Information System

**GOAL 2:            SYSTEM INTEGRATION**

Objective 1:            Continue integrating all departmental data systems.

**GOAL 3:            INTERDEPARTMENTAL SERVICES**

Objective 1:            Continue to work with all departments to streamline operations.

**GOAL 4:            DISASTER RECOVERY**

Objective 1:            Continue the development of the disaster recovery system.

<b>Expenditures</b>	<b>2005 Actual</b>	<b>2006 Budget</b>	<b>2007 Budget</b>
<b>Personnel</b>	<b>459,593</b>	<b>544,191</b>	<b>579,167</b>
<b>Operating</b>	<b>586,327</b>	<b>757,225</b>	<b>757,261</b>